

Overall Performance Improvement Plan Group 11th August 2006: exceptions report to the Chief Executive and Leader of the Council

1. EXCEPTIONS:

Herefordshire Community Strategy (HCS) and the LAA

- The action plan to implement the HCS and the LAA was scheduled in the Overall Plan to be in place by April. The LAA element has been approved by the Partnership Board and submitted to Government. A draft action plan was issued in June. Work being put in hand to establish appropriate targets and milestones etc to underpin the aspirations over the next two months. Performance Management (PM) Group of the Board now established. PM framework agreed and reported to CMB on 11th July.

ICT

- Voice mail pilot has completed, but roll-out has been delayed – revised date of Aug 2006

Vulnerable adults

- Draft of the Overall Improvement Plan for Social Care now produced; to be finalised on Monday 14th August 2006.
- Internal Project Management and Governance set up but Project Board has not yet met. CMB has asked that membership of the Board be reviewed to include some external challenge.
- Full improvement plan dependent on DoH procurement. Interim plan in place to maintain momentum (as an integral part of the Service plan)

Children and Young People

- *A major risk to this Improvement Plan and that for the JAR is the ability of the Duty Team to continue to operate successfully in safeguarding children.* Revised Threshold and increased confidence have led to increased referrals. The end of July 06 referral position is over the March 07 Target. Cases requiring attention have therefore increased. All social work teams are taking initial assessments. Cases are under constant review and section 47 safeguarding assessments are given the urgency they require.

Ensuring that the Councils Managers and staff are able to deliver sustained improvement

Achievement of IIP is presented as an indicator. However this can be achieved in modules. Progress of modules to be determined.