

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason
% of Council-owned or managed land without a nature conservation designation, managed for biodiversity	Mr Dunhill			Y	G	
% of household waste going to landfill	Mr Dunhill		Y	Y	A	No target identified for 2006/07. Statement that performance will start to fall.
% of streets and public areas falling below Grade B for cleanliness (litter)	Mr Dunhill	Y	Y	Y	A	Need timescale for the actions.
Amount of household waste collected per person per annum	Mr Dunhill		Y	Y	G	
Index of annual average daily traffic (AADT) volumes into Hereford City & on principle rural road networks	Mr Dunhill		Y	Y	A	Progress being made, but milestones need a timetable.
Indexed number of cycling trips	Mr Dunhill			Y	A	Need timescale for the actions.
No. of children (under 16) killed or seriously injured on Herefordshire roads	Mr Dunhill			Y	A	Progress being made, but milestones need a timetable.
No. of passenger journeys per year on public buses in Herefordshire (thousands)	Mr Dunhill			Y	A	Progress being made, but milestones need a timetable.

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
No. of people (all ages) killed or seriously injured on Herefordshire roads	Mr Dunhill	Y	Y	Y	G		
Quality of Life - Level of traffic congestion	Mr Dunhill		Y	Y	R	No target for 2006/07. Progress not cross-referenced to Actions.	Template on p.7 of Appendix A (2)
% of 11-15 year olds participating in activities (indicator to be finalised after questionnaire finalised)	Ms Fiennes		Y	Y	R	No template received.	
% of 16-18 year olds NOT in education, employment or training	Ms Fiennes		Y	Y	R	No template received.	
% of people thinking specific anti-social behaviours are a problem in their area: - speeding traffic - vandalism, graffiti and other deliberate damage - people using drugs - people dealing drugs - people being drunk or rowdy in public places	Ms Fiennes	Y	Y	Y	G		
% of sanction detections for domestic violence	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.10 of Appendix A (2)

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
% of half day sessions missed by children in primary schools	Ms Fiennes	Y	Y	Y	R	Not all actions have dates. Much of the progress reported are actually actions.	Template on p.11 of Appendix A (2)
% of half day sessions missed by children in secondary schools	Ms Fiennes	Y	Y	Y	R	Not all actions have dates. Much of the progress reported are actually actions. No risks identified.	Template on p.13 of Appendix A (2)
No. of looked after children who missed a total of 25 days or more schooling	Ms Fiennes	Y	Y	Y	R		
No. of half day sessions missed by looked after children as % of total number of sessions in primary schools	Ms Fiennes	Y	Y	Y	R	No target for 2006/07. No progress. The 3 separate indicators have unsuccessfully been reported in 1 template.	Template on p.15 of Appendix A (2)
No. of half day sessions missed by looked after children as % of total number of sessions in secondary schools	Ms Fiennes	Y	Y	Y	R		
To reduce British Crime Survey (BCS) comparator crime figures	Ms Fiennes		Y	Y	R	No target for 2006/07. No real actions, not timescale.	Template on p.18 of Appendix A (2)
% of babies born to mothers in S.Wye area who are breastfeeding at 6 weeks	Ms Fiennes	Y	Y	Y	R	Not all actions have dates. Some actions are for 2007/08. 1 action applies to Leominster.	Template on p.19 of Appendix A (2)

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
% of babies born to teenage mothers who are breastfeeding at 6 weeks	Ms Fiennes	Y	Y	Y	R	No milestones; No target for 2006/07.	Template on p.21 of Appendix A (2)
% of 3 year olds who have access to a good quality free early years education place	Ms Fiennes			Y	A		
% increase in provision of family support	Ms Fiennes		Y	Y	R	Actions are to support activity in 2007/08 and don't directly contribute to improvement in 2006/07.	Template on p.22 of Appendix A (2)
% of pupils achieving 5 or more GCSEs at grades A* - C or equiv. including Maths & English (LEA schools)	Ms Fiennes		Y	Y	R	No timescale for any of the actions. No progress reported.	Template on p.24 of Appendix A (2)
% of pupils achieving 5 or more GCSEs at grades A* - G or equiv. including Maths and English (LEA schools)	Ms Fiennes	Y	Y	Y	R	No target for 2006/07. No timescale for any of the actions.	Template on p.26 of Appendix A (2)
% of young people that feel that they can influence decisions affecting important local services	Ms Fiennes		Y	Y	R	No template received.	
% of young people that feel the Council does enough to give them opportunity to influence important decisions about local services	Ms Fiennes			Y	R	No template received.	

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
Measures of healthy lifestyles for 11-15 year olds (indicator to be finalised after questionnaire finalised)	Ms Fiennes		Y	Y	A		
No. of schools with National Healthy Schools status	Ms Fiennes		Y	Y	R	No progress.	Template on p.28 of Appendix A (2)
No. of young people looked after in 17th year in educ, training or employment at age 19	Ms Fiennes	Y	Y	Y	R	No timescale for any of the actions.	Template on p.30 of Appendix A (2)
Measure of Drugs Intervention Programme	Ms Fiennes		Y	Y	R	Inadequate Action Plan.	Template on p.32 of Appendix A (2)
Measure of Priority and Prolific Offenders Scheme	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.33 of Appendix A (2)
No. of arrests for domestic violence offences	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.34 of Appendix A (2)
No. of calls to the Herefordshire Women's Aid Helpline	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.35 of Appendix A (2)
No. of Class A drug supply offences brought to justice	Ms Fiennes		Y	Y	R	No template received.	
No. of criminal damage incidents	Ms Fiennes	Y	Y	Y	G		

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
No. of domestic violence incidents reported	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.36 of Appendix A (2)
No. of people in drug treatment	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.37 of Appendix A (2)
No. of violent crimes	Ms Fiennes	Y	Y	Y	R	No data on actual performance. Some actions need milestones. Graph and target do not match.	Template on p.38 of Appendix A (2)
No. of domestic burglaries per 1,000 households	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.40 of Appendix A (2)
No. of vehicle crimes per 1,000 population	Ms Fiennes		Y	Y	R	No target for 2006/07. Inadequate Action Plan.	Template on p.41 of Appendix A (2)
No. of 11-15 year olds volunteering	Ms Fiennes		Y	Y	R	No timescale for any of the actions.	Template on p.42 of Appendix A (2)
Provision of an intensive family support project	Ms Fiennes		Y	Y	R	No template received.	
Quality of Life - Activities for teenagers	Ms Fiennes		Y	Y	R	No template received.	
Young offenders - recidivism rate	Ms Fiennes		Y	Y	R	No progress. No mitigation of risk.	Template on p.43 of Appendix A (2)
% of adult residents who are satisfied with their local community as a place to live	Mr Hughes	Y	Y	Y	G		

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason
% of adult residents who feel that they can influence decisions affecting their local community	Mr Hughes	Y	Y	Y	G	
% of adults who use cultural and leisure facilities:				Y		
Libraries at least once a month	Mr Hughes		Y	Y	A	
Parks, open play areas and other recreational facilities at least once a month	Mr Hughes		Y	Y	A	
Museums or galleries at least once every 6 months	Mr Hughes		Y	Y	R	No template received.
Sports and Leisure facilities at least once a month	Mr Hughes		Y	Y	A	
Theatres or concert halls at least once every 6 months	Mr Hughes		Y	Y	A	
No. of people employed in technology and knowledge intensive industries	Mr Hughes	Y	Y	Y	A	Graph doesn't link with the indicator. Some actions are for 2007/08.
% of respondents finding it easy to access:				Y		
doctor			Y	Y	R	No template received.

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
local hospital			Y	Y	R	No template received.	
library	Mr Hughes		Y	Y	A	Some actions need milestones.	
sports/leisure centre	Mr Hughes		Y	Y	A	Not sure that actions support the indicator.	
cultural/recreational facility e.g. theatre, cinema	Mr Hughes		Y	Y	A	Not sure that actions support the indicator.	
Average length of stay in B&B accommodation for homeless households	Mr Hughes		Y	Y	G		Template on p.2 of Appendix A (2) for reference
No. of adults with physical difficulties helped to live at home (per 1,000 population)	Mr Hughes			Y	G		
No. of deaths per annum from chronic diseases	Mr Hughes		Y	Y	R	No template received.	
No. of emergency unscheduled hospital bed days occupied by a person 75 and over	Mr Hughes	Y	Y	Y	R	No timescale for any of the actions; risks are inadequately described.	Template on p.45 of Appendix A (2)
No. of people accepted as homeless & towards whom the council has a full statutory duty	Mr Hughes		Y	Y	G		Template on p.5 of Appendix A (2) for reference
No. of people aged 65+ helped to live at home (per 1,000 population)	Mr Hughes		Y	Y	G		



	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
No. of people in receipt of Attendance Allowance	Mr Hughes	Y	Y	Y	R	No target set.	Template on p.48 of Appendix A (2)
No. of people in receipt of Council Tax Benefit aged 60 or over	Mr Hughes	Y	Y	Y	A	Actual performance reported suggesting progress is being made towards target, but no progress reported against the actions.	
No. of people in receipt of Pension Credit	Mr Hughes	Y	Y	Y	R	No target set.	Template on p.51 of Appendix A (2)
No. of residents (19+) achieving Level 2 qualification (excl. manufacturing & engineering)	Mr Hughes	Y	Y	Y	A	Progress towards first milestone is on track, but need to include the action plan from the LSC	
No. of residents (19+) achieving Level 2 qualification in manufacturing & engineering	Mr Hughes	Y	Y	Y	A	Progress towards first milestone is on track, but need to include the action plan from the LSC	
No. of residents (19+) achieving Level 3 qualification (excl. manufacturing & engineering)	Mr Hughes	Y	Y	Y	A	Progress towards first milestone is on track, but need to include the action plan from the LSC	
No. of residents (19+) achieving Level 3 qualification in manufacturing & engineering	Mr Hughes	Y	Y	Y	A	Progress towards first milestone is on track, but need to include the action plan from the LSC	
% change in total number of VAT registered businesses	Mr Hughes		Y	Y	G		

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason	
Quality of Life - Affordable decent housing	Mr Hughes		Y	Y	R	No template received.	
Quality of Life - Job prospects	Mr Hughes		Y	Y		G	
Quality of Life - Level of crime	Mr Hughes		Y	Y		G	
Quality of Life - Wage levels and local cost of living	Mr Hughes		Y	Y	R	No template received.	
Satisfaction with homecare services provided through Social Care via direct payments (65+)	Mr Hughes	Y	Y	Y	R	No target for 2006/07; actions are vague.	Template on p.53 of Appendix A (2)
% of adult residents who engaged in formal volunteering for an average of 2 hrs a week or more over the previous year	Mr Hughes	Y	Y	Y		G	
Average number of working days lost due to sickness absence per member of council staff	Mr Johnson			Y	A	Progress is being made, but not all actions have milestones.	
Investors in people	Mr Johnson			Y		G	
Staff turnover	Mr Johnson			Y		G	
% of those who have contacted Herefordshire Council with a complaint who are satisfied with the way in which it was handled overall	Mrs Jones			Y	R	No template received.	
Best Value Performance Plan	Mrs Jones			Y		G	

	CMB Lead	Local Public Service Agreement - second generation (LPSA2G)	Local Area Agreement (LAA)	Herefordshire Annual Operating Plan	Status	Reason
Compliance Indicator	Mrs Jones			Y	G	
Equality Standard	Mrs Jones			Y	G	
No. of BVPIs qualified	Mrs Jones			Y	G	
Outcome of key process audit	Mrs Jones			Y	G	
<b>KEY:</b>						
Achieved, or on track to be achieved, to schedule			G			
Not on track		A				
Not achieved, or not expected to be achieved, or no targets/milestones identified	R					