



Appendix 1 Recommendations made by Health, Care and Wellbeing Scrutiny Committee, November 2023 – May 2025

Monday 20 November 2023			
Home Care			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	Consideration be given to an informal discussion with care providers to discuss challenges and opportunities	Accepted	This will take place in Spring 2025.
2	The Statutory Scrutiny Officer be requested to prepare draft Terms of Reference for a potential task and finish group on the project to review and further develop home care solutions.	Partly Accepted	The committee have not pursued this topic as part of their work programme, but may choose to do so at a future date.

Monday 29 January 2024			
Community Based Support Services			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	Herefordshire Council works with partners to identify funding for community-based services.	Accepted	The Talk Community strategy sets out an action in 2024/25 to strengthen our early help and prevention offer for all, through co-production but particularly for children, young people and families and seek funding to support community based activities designed through co-production
2	The service further develops its management information concerning the activity and outputs of Talk Community hubs.	Accepted	The Talk Community strategy sets out an action to develop an outcomes and evaluation framework for Talk Community to enable the council to measure impact
3	Talk Community develops a communications strategy to provide a clear understanding of the service's purpose.	Accepted	The Talk Community Strategy sets out an action to implement a Talk Community communications strategy by November 2024 to ensure stakeholders receive the information they need in a timely way and in a format that meets their needs
4	Health, Care and Wellbeing Scrutiny Committee reviews the forthcoming draft strategy.	Accepted	The Talk Community strategy will be considered by the Health and Wellbeing Scrutiny Committee on 3rd October
5	The draft strategy explicitly takes into account the extent to which Talk Community underpins other strategies.	Accepted	Appendix 1 of the Talk Community strategy sets out explicitly the national and local policies and strategies that Talk Community delivery seeks to meet

Monday 25 March 2024			
Update on outcomes of Care Quality Commission Inspection of Herefordshire and Worcestershire Health and Care NHS Trust			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	Cabinet to consider how it can support NHS staff with parking availability and charges when undertaking locality-based working, with specific regard to Rose Cottage, Ledbury and Etnam Street, Leominster.	Accepted	[No formal written response but Cabinet minutes [27-Jun-24] record: 'It was unanimously agreed that the recommendations on the outcomes of the Care Quality Commission Inspection of Herefordshire and Worcestershire Health and Care NHS Trust made by the Health Care and Wellbeing Scrutiny Committee at its meeting on 25 March 2024 be noted, and that an Executive Response to the scrutiny recommendations be prepared for consideration in due course.
2	The trust be requested to provide an infographic guide to mental health services across Herefordshire.	Accepted	The trust produced this infographic and shared it with the committee in April 2024.
3	The trust to provide the committee with an update on the six work streams of the improvement plan within twelve months.	Accepted	The Statutory Scrutiny Officer will schedule an update as part of the committee's future work programme.

Monday 29 July 2024			
Care Quality Commission Inspection of The County Hospital			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That the Wye Valley NHS Trust report back to the Health, Care and Wellbeing Scrutiny Committee on the outcomes of its work to review service performance to ensure patient safety and outcomes.	Accepted	The Wye Valley Trust Board has reviewed its CQC action plan attached at appendix 1 is a details report to the quality committee on the actions undertaken and audit outcomes.
2	That the Wye Valley NHS Trust consider the reintroduction of the Minor Injury Units to the market town community hospitals to alleviate the workload that is currently being experienced in the only emergency department in Herefordshire.	Rejected	The Trust Management Board of Wye Valley Trust has discussed the recommendation. The information provided to the HoSC meeting demonstrated that the re-opening of the Minor Injuries Units would not have a positive impact on the workload in Hereford Hospital ED. In addition the reduction in experienced workforce at the main ED if the MIU's were to reopen would have a detrimental effect on the ability to manage the workload and therefore the speed at which patients could be seen. This would lengthen the time to be seen for patients.
3	That the committee receive a briefing on the Integrated Care Board work to review Minor Injuries Units within the	Accepted	The committee will receive a briefing on the role of the Integrated Care Board and the commissioning of minor injuries units as part of its 2025-2026 work programme.

	board and to report their findings to a future meeting of the Health, Care and Wellbeing Scrutiny Committee.		
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Thursday 3 October 2024**Supporting our Care Leavers**

Rec. No.	Recommendation	Accepted/Rejected	Response
1	To allocate a personal advisor to each looked after child by their sixteenth birthday, to ensure that looked after children are prepared for independence through a well-designed and child-centred pathway plan.	Accepted	Allocations are now happening at age of 16 for almost all young people.
2	To look at best practice in other local authorities when providing life skills and other personal development training to care leavers.	Accepted	We have looked at other and Outstanding Local Authorities offer a variety of ways of supporting young people to develop life skills such as the formal ASDAN qualification, group workshops (cooking/ washing/tenancy management/budgeting/using appliances/DIY) and tailored training for those with complex vulnerabilities. Local Authorities are frequently utilising social media as a platform to provide advice, training and support on independence skills. Our care experienced young people want us to communicate in this way too via Tik Tok and Instagram. Local Authorities offer Independence/Life Skills booklets to help guide foster carers and P.A's on pathway planning in this area and how to best equip young people with these skills. We are part of a regional forum developing best practice across the region and as part of this we completed a self assessment against good practice. This will be updated early 2025.
3	To explore ways to provide capacity to support care leavers in education, employment and training.	Accepted	The Local Authority have commissioned an external service called Bespoke Mentoring who provide mentoring support to care leavers to assist them in developing a personalised EET plan which begins with gaining the confidence and skills to enter into training, education and employment. This service has been successful in Gloucestershire. Bespoke have a proven track record of supporting care experienced young people to then become mentors and offer them employment opportunities. They are committed to offering this to our young people too. The Champions Network of leaders within Herefordshire Council are developing a catalogue of work experience opportunities which can be offered from each directorate specifically to care leavers. The LA have successfully supported 4 care leavers to obtain apprenticeships within the organisation this year. The youth employment hub opened on 28th October and was co-designed

			with some of our care leavers who helped to design the space and what would be delivered.
4	To ensure that feedback mechanisms within the council ensure care leavers can influence policy and procedure.	Accepted	The Participation Service now employs two apprentices who are care experienced, this additional capacity within the participation service enables us to facilitate a wider range of voice activities with a focus on capturing a great number of views on various aspects of care leavers experiences of our service and how we can improve and raise aspirations. The youth employment hub opened on 28th October and was co-designed with some of our care leavers who helped to design the space and what would be delivered. Young people have been involved in participation activity to support the update of the Sufficiency Strategy, improving our accommodation and support offer to Care Leavers. We have completed focused questionnaires with separated young people (UASC) to understand their experiences of Herefordshire and identify what additional support they would benefit from locally to enable them to remain in Hereford or return. This is now forming part of a stronger strategic plan to improve our offer to separated young people in the community – with focus on developing the education, religious and activity offer. Commissioning colleagues are assisting with this.
Building Strong Connected Communities, Talk Community Strategy, 2024-2027			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That the Talk Community strategy encourage the adoption of best practice in community support models across Herefordshire.	Accepted	Several actions are in place that address this recommendation, including: a) Develop a digital resource hub for sharing best practice – We are exploring the adoption of an interactive platform (e.g., Padlet) where community groups can access and share best practice resources, toolkits, and case studies; b) Establish a network of Community Champions to share best practice – We have launched a Community Champions model, where local leaders actively share learning and best practice in community support models. We will expand this network and promote their role further and; c) Facilitate knowledge-sharing events – Pilot quarterly 'Community Learning Exchanges' where groups share their successes and challenges.

Monday 27 January 2025			
Dental services in Herefordshire			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That Herefordshire Council work with governing bodies of schools to encourage those not participating in the Time to Smile scheme to do so.	Accepted	Item was raised when presenting sign up of Herefordshire's Supervised Toothbrushing Scheme, it was noted that some schools in more deprived areas are not taking part in the initiative. The board suggested working with governing bodies of schools to encourage those not participating in the Supervised Toothbrushing Scheme.

Monday 17 February 2025			
Supported housing for working age adults with additional needs			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That Herefordshire Council brings forward an Accommodation with Care Strategy to aid the reduction in cost pressures in the Health and Wellbeing Directorate.	Accepted	ASC and Housing are currently working on a number of strategies looking at accommodation needs especially for the vulnerable client cohorts.

Monday 31 March 2025			
Health and Wellbeing Strategy			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That Herefordshire Council demonstrates in its delivery plans how the work public health undertakes relates to the strategic vision and four ambitions of the Health and Wellbeing Strategy.	Accepted	The Herefordshire Council Plan 2024-2028, was approved in May 2024 and sets out four priorities for the council: people, place, growth and transformation. The Delivery Plan 2025-2026 outlines how the council's priorities and objectives will be achieved and what will be delivered in the next 12 months. The Delivery Plan is reviewed annually and progress is reported on a regular basis. Public Health leads on key deliverables within the plan, particularly in relation to the 'people' priority and reports on these quarterly.

			<p>The Herefordshire Joint Local Health and Wellbeing Strategy 2023-33 sets out the vision of achieving 'Good health and wellbeing for everyone'. This is supported by four ambitions. Herefordshire Council demonstrates in the Delivery Plan how the work public health undertakes relates to the strategic vision and four ambitions of the Health and Wellbeing Strategy with the following examples: [see further document]</p> <p>The Health and Wellbeing Strategy identifies two core priorities:</p> <ul style="list-style-type: none"> • Best Start in Life: ensuring every child has the best start in life. • Good Mental Health: promoting good mental health across the lifetime. <p>Detailed implementation plans relating to these two core priorities are being taken forward by the public health team with wider partnership organisations enabling a whole system approach to achieving positive outcomes for our population.</p> <p>Herefordshire Council demonstrates through the Council Delivery Plan how the work of Public Health contributes to the delivery of the Health and Wellbeing Strategy vision and ambitions. Achieving these ambitions requires the collective effort of all partner organisations across our system. The Health and Wellbeing Board recognises the vital contributions that all member organisations make to improving the health and wellbeing of Herefordshire residents.</p>
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Monday 31 March 2025			
Community Activity - Day Provision			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That Herefordshire Council organises a briefing for councillors on the community activity services available in Herefordshire.	Accepted	This recommendation has been accepted and a briefing for councillors on the community activity services available in Herefordshire will be arranged.

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Monday 19 May 2025			
Adult Mental Health Inpatient and Rehabilitation Services Redesign			
Rec. No.	Recommendation	Accepted/Rejected	Response
1	That the Herefordshire and Worcestershire Health and Care NHS Trust should set out the pros and cons of each of the three redesign options against the six “and we” criteria in the NHS Commissioner Guidance for adult mental health rehabilitation inpatient services.	Accepted	The Herefordshire and Worcestershire Health and Care Trust agree with the recommendation, this will be evidenced and fully described within the options appraisal process, in addition this will form part of the pre-consultation business case as part of the NHSE Major Change Process.