

## Scrutiny Review

Supported Housing for  
Adults with Additional  
Needs

25 November 2024

# What is supported living / housing?

Supported Living is a flexible model of service delivery that provides tailored support to give people choice and control over their home and life.

*Social Workers and Social Work Assessors assess people's eligible needs for support under The Care Act 2014 and will determine if those needs can be met through Supported Living. The worker will use a Strength Based approach to establish the level of support needed and the offer locally ranges from a small package of support in somebody's home to a tenancy in a supported living scheme where support can be accessed twenty-four hours a day, seven days a week.*

Different models for supported living may include:

- Living in a rented or owned property and receiving an individual support package
- Sharing with others in a rented property and each person receiving an individual support package
- Lodging in someone else's home and receiving an individual support package
- Living in an extension to a family home and receiving an individual support package

Supported living enables adults with support needs to live in their own home with the help they need to be independent. It allows them to choose where they want to live, who they want to live with, how they want to be supported and what happens in their own home

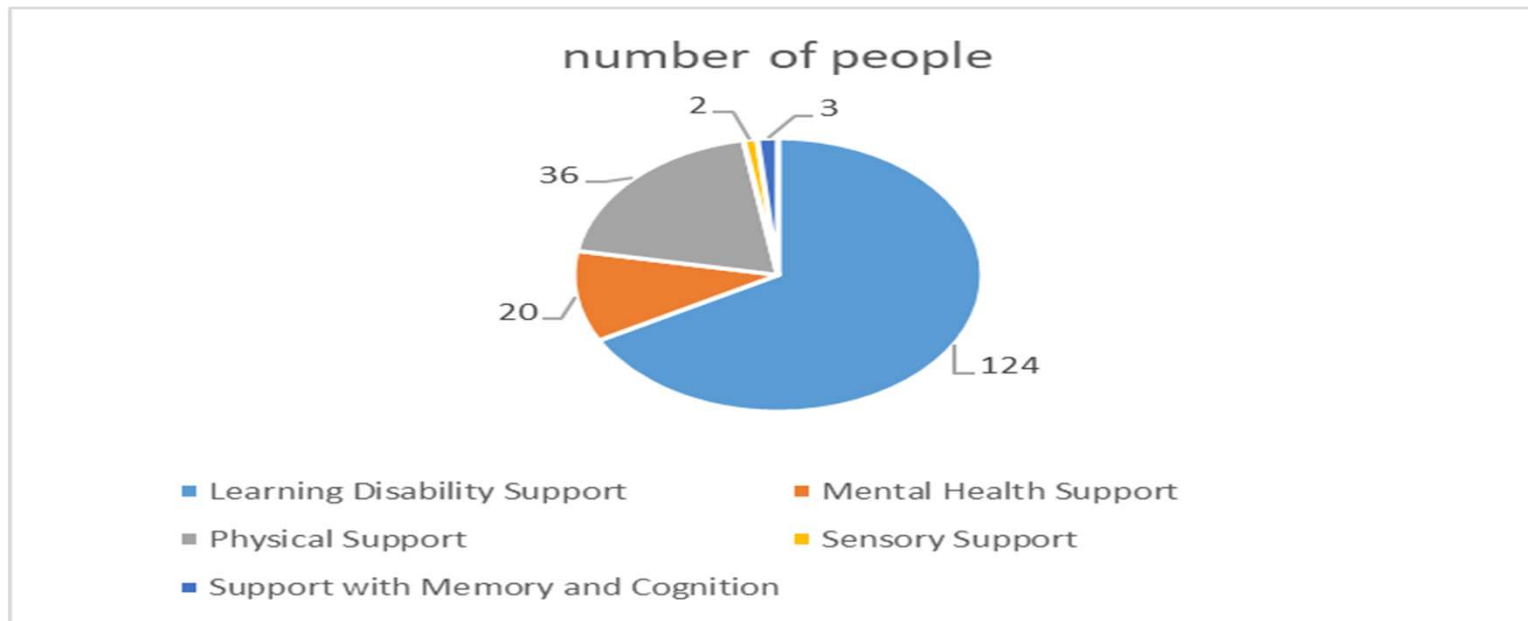
Supported living offers a high level of support for people for whom a residential home would usually be the only viable alternative.

# Objectives of this Scrutiny Meeting

- How do we forecast, commission and meet the housing needs of adults with a learning disability or with severe and enduring mental health?
- How do we work with developers to provide the required housing?
- Key Lines of Enquiry:
  - What are the means by which we identify the needs of adults with additional needs? How do we forecast future need?
  - What different methods do we use to build, develop and adapt properties?
  - Who does the Council partner with to build, develop and adapt properties? What are the contract arrangements with these organisations?
  - What are our partnership and commissioning arrangements to provide ongoing support to residents with additional needs? How does that vary according to types of need?
  - What is the role of planning in supporting development?

# Current care and support by primary client group

Total number of people in supported living setting 185 (of which 29 are aged 65 and over)



# Future demand based on identified need – 18+

Operationally current demand is shown below.

## Non-complex

<b>Service User Group</b>	Learning Disability	13
	Mental Health	1
	Physical Disability	2
<b>Age Range</b>	18 -25	6
	26 -35	5
	36 -45	1
	45 plus	4
<b>Current Accommodation</b>	Living with Family	8
	Private rented	1
	Residential	5
	Supported Living	2
<b>In or Out of County Currently</b>	In	16
<b>New Accommodation required</b>	Supported Living	14
	Residential	2
<b>Location</b>	Hereford	8
	Ledbury	1
	Leominster	3
	Ross on Wye	4
<b>Accessible needed</b>	Yes	6
	No	10
<b>Shared or Self-Contained Unit</b>	Self-Contained	6
	Shared	10
<b>Total individuals</b>		<b>16</b>

## Complex

<b>Service User Group</b>	Learning Disability	9
	Mental Health	5
<b>Age Range</b>	18 -25	3
	26 -35	1
	36 -45	4
	45 plus	6
<b>Current Accommodation</b>	Living with Family	3
	Residential	6
	Supported Living	1
	D2A/Hospital Nursing	3
<b>In or Out of County Currently</b>	In	9
	Out	5
<b>New Accommodation required</b>	Supported Living	2
	Residential	10
	Nursing	2
<b>Location</b>	Hereford	9
	Leominster	2
	Ross on Wye	1
	County	2
<b>Accessible needed</b>	Yes	9
	No	5
<b>Shared or Self-Contained Unit</b>	Self-Contained	8
	Shared	6
<b>Total individuals</b>		<b>14</b>

# Future provision and demand continued

- **Children and Young People with disabilities**

There are approximately 17 people who may need a Supported Living, residential or nursing service when they transition to Adults services.

- **Working Age Adults**

See previous slide.

- **Commissioning strategy**

2025/26 commissioning will be working on the development of a commissioning strategy for working age adults that will include accommodation needs. This will link with the new Supported Housing strategy being developed by Strategic Housing.

# Housing Market Area Needs Assessment – Future Demand

A Housing Market Area Needs Assessment every 5 years. The current housing market area needs assessment covers the period 2020 to 2041 and is intended to provide a robust evidence base regarding the need for housing for each of the seven housing market areas across

Of particular note are the large increases in the number of older people with dementia (increasing by 64% from 2020 to 2041) and mobility problems (55% increase over the same period). Changes for younger age groups are smaller, reflecting the fact that projections are expecting older age groups to see the greatest proportional increases in population. When related back to the total projected change to the population, the increase of 4,900 people with a mobility problem represents 21% of the total projected population growth.

Table 7.4 Projected Changes to Population with a Range of Disabilities

Disability	Age Range	2020	2041	Change	% Change
Dementia	65+	3,361	5,527	2,166	64.5%
Mobility problems	65+	8,849	13,731	4,882	55.2%
Autistic Spectrum Disorders	18-64	1,097	1,137	40	3.7%
	65+	459	657	198	43.2%
Learning Disabilities	18-64	2,807	2,928	121	4.3%
	65+	1,010	1,425	414	41.0%
Challenging behaviour	61+	52	54	2	4.2%
Impaired mobility	65+	6,720	6,789	69	1.0%

Source: POPPI/PANSI and Demographic Projections

It should be noted that there will be an overlap between categories (i.e. some people will have both dementia and mobility problems). Hence the numbers for each of the illnesses/disabilities should not be added together to arrive at a total.

# Sourcing Accommodation in Herefordshire

- Herefordshire Council is a non-stock holding Local Authority, this means that we are reliant on Registered Providers for housing stock. We work closely with a range of Registered Providers.
- We work with developers to negotiate affordable housing on new housing development sites. We do this via Section 106 agreements.
- The Core Strategy allows for a threshold of affordable housing on sites of 10 and above. We can apply this flexibly to meet the needs of vulnerable people e.g. development of an accessible home where need is identified.
- Working with social care, the Strategic Housing Team has negotiated accommodation for a range of vulnerable groups including learning disabilities and mental health.
- Properties are owned by Registered Providers and rented to tenants directly. The Council does not have separate contractual arrangements in place.

# Applying for Affordable Accommodation

- Home Point is a choice based lettings system where rented affordable accommodation owned by Registered Providers is advertised and allocated.
- Individuals have to register and bid for accommodation through this route. The Home Point team support people to apply and people with additional needs may also be supported by social workers / support workers / family.
- In addition to Home Point, the Council have an accessible homes register. This is a list of people whose needs can't be met through Home Point or existing stock and who need a bespoke solution.



# Supported Housing Strategy

The Supported Housing: National Statement of Expectations (October 2020) set out the Government's vision for best practice within the supported housing sector and recommendations for standards in accommodation.

All parties involved in the delivery of supported housing should work together to:

- Assess local demand for supported housing
- Plan effectively for the required provision
- Deliver accommodation which is good quality and value for money

This strategy will be developed in partnership with other Council Teams, Stakeholders and people with lived experience of these services.

# Provider perspective and views of people with lived experience - introductions

Welcoming:

- Chris Beckingham-Paul – Managing Director Aspire Living
- People with lived experience – Supported Living schemes (Aspire)

# Herefordshire Shared Lives

November 2024



# Herefordshire Shared Lives

- Shared Lives:
- A CQC registered service providing Long term arrangements, Short breaks and Shared Days.
- Carefully matches people with a wide range of needs with assessed and approved self- employed Shared Lives carers who are willing to share their home and their community life / interests with someone who has eligible support needs.

Number of Shared Lives:	
Provider Households (Current Nov 2024)	45 (69 approved Carers and 20 Support carers)
Long term arrangements supported in 2024	60 (32 currently have support with regulated activity)
External Short Breaks Arrangements in 2024	10
In House Short Breaks Arrangements	16
<b>Current</b> referrals in matching process Nov 24	4
Households ended in <b>last 12 months</b>	3 due to retirement
Households approved in <b>last 12 months</b>	4 with 1 currently in assessment process

People supported as at Nov 24		Age Range	
ABI (Acquired brain injury)	1	18-24	5
Learning Disability Support / Autistic Spectrum	52	25-64	43
Mental Health Support	17	65-74	9
Physical support	6	75-84	5

# Accelerating Reform Funded Project

- 2024 working with Transformation and Improvement Team
- Raising Awareness and Promoting Herefordshire Shared Lives
- Attracting new Shared Lives carer applicants
- Offering more long term arrangements
- Increasing support to informal family carers through short breaks and new offer of Shared Days
- Scoping Bespoke Digitisation tools to increase efficiency and sustainability post funding