



## Health, Care and Wellbeing Scrutiny Committee

### Overview of Integrated working between Adult Social Care and Wye Valley NHS Trust

This briefing note provides an overview of the integrated working between adult social care in Herefordshire Council and Wye Valley NHS Trust specifically in respect of hospital discharges.

There are three teams within adult social care who work in partnership with colleagues in the Integrated Discharge Team (IDT) managing hospital discharges. They are:

1. **Advice and Referral Team (ART)** responds to Herefordshire residents directly; receiving telephone calls and emails. ART supports the flow into adult social care and identifies needs under the Care Act 2014 at first point of contact using a strength based contact referral form. The team also provides residents with information, advice, and guidance (IAG), with the Talk Community website providing a one-stop shop for IAG. Referrals to the team come from health and GP colleagues, Community Integrated Response Hub (CIRH), West Midlands Ambulance Service (WMAS), Harm Assessment Unit (HAU), and out of county hospitals.
2. **Hospital Liaison Team (HLT)** delivers the Discharge to Assess (D2A) model. HLT works as part of the Integrated Discharge Team promoting and supporting patients leaving hospital. This team works with health colleagues assessing people and agreeing discharge plans, engaging with families, wards and management. The Urgent Care Coordinator sits within IDT overseeing the flow of patients/residents through the system. The UCC meets daily with all parts of the system including Hoople (Home First and Hillside), Ledbury Intermediate Care Unit, Locality Teams, Hospital at Home (H@H), therapists and management. On average, there are around 150 discharges through D2A each month.
3. **Care Act Assessment Team (CAAsT)** is responsible for receiving all referrals from hospital via D2A where the person has eligible adult social care needs and will require assessment to source a long term package of care. The team works with residents/patients and their families, therapists, reablement services, care homes and domiciliary care.