

The Office for Local Government (Oflog) – Local Authority Data Explorer performance metrics

Indicator (click for source data)	Financial year	Herefordshire	Median of Herefordshire's CIPFA Nearest Neighbours	England median (for authorities with these responsibilities)
Waste Management				
Household waste recycling rate	2021-22	39.2%	51.6%	41.9%
Residual household waste	2021-22	514.6 kg per household	528.0 kg per household	501.1 kg per household
Recycling contamination rate	2021-22	9.7%	6.4%	5.5%
Planning				
Percentage of major planning applications decided on time	2020-22	76.5%	83.4%	89.8%
Percentage of non-major planning applications decided on time	2020-22	76.5%	90.0%	88.2%
Percentage of major planning applications overturned on appeal	2020-22	1.8%	2.1%	1.4%
Percentage of non-major planning applications overturned on appeal	2020-22	0.5%	0.6%	0.7%
Local plan adoption date	Herefordshire adopted a local plan on 16/10/2015.			
Adult social care				
Requests resulting in a service	2021-22	1935 per 100,000 population	1708 per 100000 population	2010 per 100,000 population
Workforce turnover rate	2021-22	28.8%	29%	31.9%
People in adult social care quality of life	2021-22	-0.8 to 1.0	0.433	0.408
Carers of people in adult social care quality of life	2021-22	0 to 12	6.5	7.4
Short term service provision	2021-22	99.7%	76.4%	76.7%
People who use services who found it easy to find information	2021-22	67.8	65.2%	66.9%
Carers who found it easy to find information about services	2021-22	52,3%	57.8%	58.2%

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Roads				
Percentage of local authority motorways and A roads that should be considered for maintenance	2022-23	5.0%	2.0%	3.0%
Percentage of local authority B and C roads that should be considered for maintenance	2022-23	6.0%	5.0%	4.0%
Corporate and finance				
Non-ringfenced reserves as percentage of net revenue expenditure	2021-22	54.2%	56.7%	54.9%
Non-ringfenced reserves as percentage of service spend	2021-22	49.8%	49.1%	44.6%
Total core spending power per dwelling	2021-22	£1914.07	£1773.22	£1885.14
Level of band D council tax rates	2021-22	£1652.30	£1613.86	£1554.02
Council tax revenue per dwelling	2021-22	£1657.52	£1566.08	£1293.42
Social care spend as percentage of core spending power	2021-22	69.7%	65.4%	66.4%
Debt servicing as percentage of core spending power	2021-22	9.0%	9.2%	9.0%
Total debt as percentage of core spending power	2021-22	173.3%	168.1%	226.7%
Number of upheld complaints	2021-22	8.0 per 100,000 population	4.3 per 100,000 population	4.6 per 100,000 population
Council tax collection rates (in year)	2021-22	98.0%	97.4%	95.2%
Nondomestic rates collection rates (in year)	2021-22	96.2%	97.0%	96.2%