

HEREFORDSHIRE COUNCIL
Licensing Act 2003

REPRESENTATION FORM – INTERESTED PARTIES

On making your representation please have regard to the 'Making Representations Guidance Notes' which further explains the process and the information that can be considered by the licensing authority.

When completing this form please print clearly and legibly.

Please return this form, and any additional information within the statutory period to:
The Licensing Section,
Herefordshire Council,
8 St Owen Street,
Hereford,
HR1 2PJ
licensing@herefordshire.gov.uk

Your Name: [REDACTED]	Contact Telephone No. [REDACTED]
Address: [REDACTED] [REDACTED] [REDACTED] [REDACTED]	E-mail address: [REDACTED]
	Please state your interest in the premises you are making a representation about: Local resident
Name & Address of premises you are making a representation about: How The Light Gets In Festival, TVF LTD – on land bordering the River Wye, behind Hay and Brecon Farmers, Co-Op and Huws Gray in Newport Street, Cusop, Hay-on-Wye, HR3 5BZ & HR3 5EW.	

DATA PROTECTION ACT 1998. Please indicate by ticking here if you are not content for your personal details to be circulated as necessary prior to any hearing .

A representation must reflect one or more of the licensing objectives, therefore please write the details of your representation in the relevant boxes below:

To Prevent Crime & Disorder

We have concerns about antisocial behaviour and noise by late night revellers leaving the site in the early hours of the morning.

We believe an earlier finish to licenced events and bars would help with this and urge the committee to consider an 11pm finish to events and alcohol licensing.

We also have concerns about the use of drugs at this event and on the associated campsite. We have come across people from the festival campsite unable to stand up or articulate their words whilst walking dogs on the public footpath crossing the top end of one of the camping fields one evening during the festival.

We believe a police presence is required to deter this.

Continued next page

Public Safety

Newport Street is a busy road and has a narrow pavement on one side of the road only (see image below).

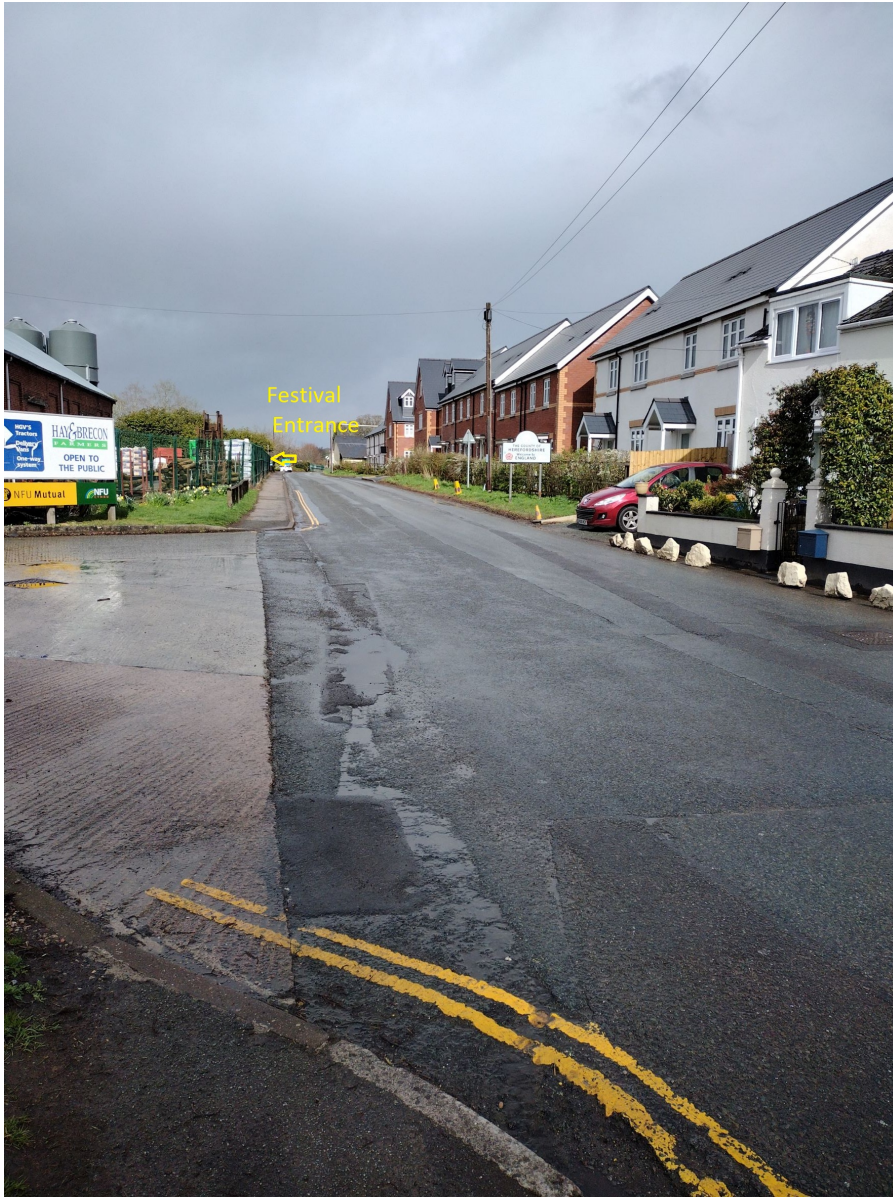


Photo 1. View North along Newport Street from entrance to Hay & Brecon Farmers showing narrow pavement

The majority of festival-goers will have to use this pavement for access to and from the festival. It has only one streetlight in the photo near the entrance to the Co-Op. We have concerns for the safety of festival-goers, who may have been drinking alcohol or taking drugs, walking or falling into the road in front of passing vehicles.

It may also help to put in place a shuttle bus service from Co-Op car park to the main car park in Hay to reduce pedestrian traffic along the narrow pavement in Newport Street.

Continued next page

There is no mention of dedicated parking for this festival in the licence application, although it is mentioned on the festival website. The parking of vehicles in Newport Street, Bookers Edge and the wider sections of Nantyglassdwr Lane would lead to restricted visibility for drivers and pedestrians and obstructed access for emergency vehicles. For improved safety, all of these roads should be lined with "No Waiting/Parking" cones and this restriction enforced. Last year no cones were provided to Bookers Edge and there was nuisance parking by festival goers, restricting access for emergency vehicles, residents and delivery drivers.

To Prevent Public Nuisance

The main concern here is noise nuisance, both from the festival site and from the associated campsite. The license application states that "Noise or vibration shall not emanate from the festival site so as to cause a nuisance."

There are many homes close to the festival site in Newport Street and Nantyglassdwr Lane and 25 recently-built residential properties in Bookers Edge, which is closest to the festival site, opposite the main pedestrian entrance to the site (See map and photo 2 below). The majority of these properties have been occupied since only late 2019. All of these recently-built homes are within 60m to 200m of the festival site.

Last year noise from the festival site was better monitored and controlled than the previous year, but it was still a nuisance to residents, particularly in the evenings and late into the night.

Some of the noise measurement points do not seem to be close enough to the festival site to ensure that noise limits are applied for the nearest neighbours. This is particularly true for the measurement point on the Powys bank of the River Wye.

For this year I would expect the council to monitor closely the noise control plan this year and consider further reducing allowable sound levels. Also to consider moving the noise measurement point on the Powys bank of the River Wye closer to the nearest neighbouring properties. This should involve liaison with EHOs in Powys for their input and experience.

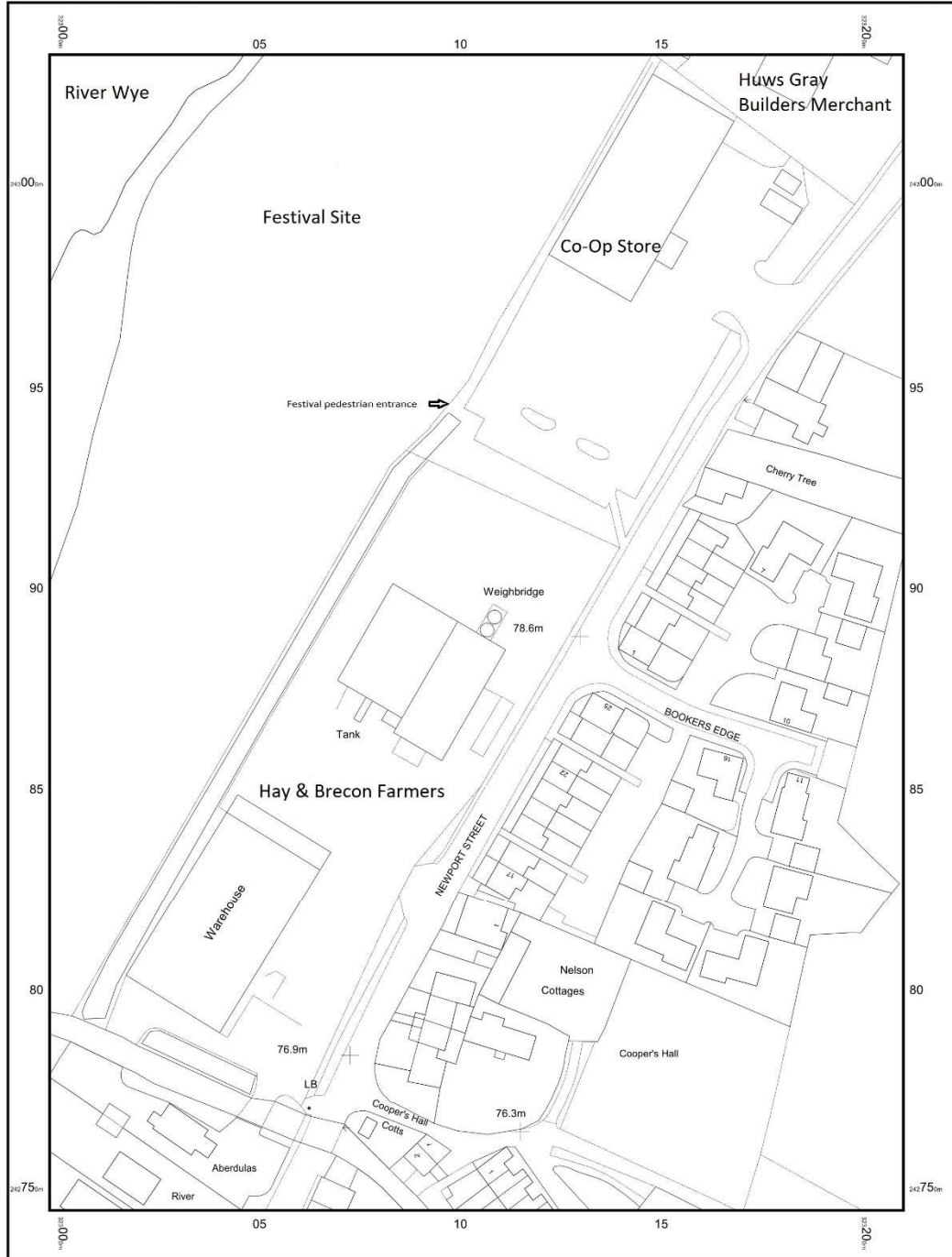
Last year there was also noise nuisance during the night from the festival campsite situated in the fields to the East of Newport Street opposite the Co-Op store and Huws Gray. The people leaving the festival site after close of events at 1am make considerable noise on their return to the campsite and their partying tends to continue until about 3am, sometimes to musical accompaniment. There was also late evening noise during the set-up and take down of the campsite. The council should urge the organisers to consider moving the campsite further away from local housing.

I request the licence should be amended to close down all events, bars and food outlets earlier in the evening, maybe in line with the main Hay Festival timings and certainly no later than 11pm to allow site clearance before midnight to reduce disturbance to residents.

Further nuisance was caused to residents in Bookers Edge by illegal and inconsiderate parking in our road. Provision of cones to prevent this parking would help to ease this problem.

We believe a police presence and more stewards are required to eliminate our concerns about nuisance antisocial behaviour and noise by late night revellers leaving the site late at night.

Continued next page



© Crown copyright and database rights 2023 Ordnance Survey 100048957.
The representation of road, track or path is no evidence of a boundary or right of way. The representation of features as lines is no evidence of a property boundary.



0m 1cm = 12.5m 62.5m
Scale 1:1250



Map showing close proximity of festival site to local houses

Continued next page

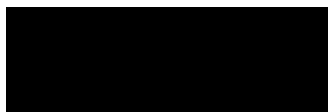


Photo 2 View south along Newport Street showing proximity of festival entrance to houses

To Protect Children from Harm

Alcohol and drugs give cause for concern about any children attending the event.

Signe



Date: 02 April 2024

If you have any queries about this form or are unsure of when the statutory period ends please contact the **Licensing Helpline** on **01432 261761**

Representation Form – Interested Parties Suggested Conditions

Premises: How The Light Gets In Festival

Your name: [REDACTED]

It would help us with this application if you could suggest conditions you would be happy for the premises to operate under to rectify the problems you are experiencing.

All suggested conditions shall be considered in line with the Herefordshire Council Licensing Policy, the Licensing Act 2003 and the Licensing Objectives.

To Prevent Crime and Disorder

We believe an earlier finish to licenced events and bars would help with this and urge the committee to consider an 11pm finish to events and alcohol licensing.

A greater police presence would help to deter disorder and drug problems.

Public Safety

For improved safety, all of the local roads should be lined with “No Waiting/Parking” cones and this restriction enforced. Last year no cones were provided to Bookers Edge and there was nuisance parking by festival goers, restricting access for emergency vehicles, residents and delivery drivers. Consider providing a shuttle bus service from Co-Op into the centre of Hay to reduce pedestrian traffic on the narrow pavement in Newport Street.

Prevent Public Nuisance

Restrict the festival hours to 11pm for the close of events with site cleared before midnight.

More Council involvement in the noise level monitoring plan. Involve EHOs from Powys and Herefordshire. Lower the noise levels allowed for the festival, particularly in the late evening.

Locate the noise measurement point on the Powys bank of the River Wye closer to the nearest neighbours.

Move the location of the campsite further away from local housing.

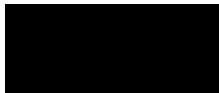
Improve stewarding of the campsite to limit nighttime noise.

Protect Children from Harm

Greater police presence to deter alcohol and drug related threats

Signed:

Date: 02 April 2024



If you have any queries about this form or are unsure of when the statutory period ends please contact the **Licensing Helpline** on **01432 261761**