

**How The Light Gets In Festival**

**APPLICATION FOR GRANT OF PREMISES LICENCE**

**HEREFORDSHIRE COUNCIL**

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**MH 2 – Minutes from SAG De-brief August 2023**

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## **Notes on SAG De Brief HTLGI TEAMS call 22 August 2023**

### **In attendance**

Elizabeth Laughland (EL)  
Jacqueline O'Mahoney (JOM)  
Ewen Macgregor (EM)  
Mandy Houghton (MH)  
Fiona Miles  
Charlotte Orum (CO)  
Richard Cooper (RC)  
Alex Hustwayte

### **Non attendance**

Fred Spriggs  
Ian Baker

Meeting started 0935

### **Discussion**

MH expressed disappointment that IB and FS not in attendance as this was the second meeting which had been in the diary for some time

Given the non-attendance of Fred Spriggs and Ian Baker it was decided to continue with the meeting to discuss EHO and noise matters arising out of the HTLGI festival held on 25 – 29 May 2023

Notes of this meeting would form part of the SAG debrief

Summary of where we had got to, provided by EM

- At last meeting on 10 July 2023, it was confirmed (in notes from Sophie Hay following the meeting) that
  - Traffic – no issues CO
  - Police – no issues (Helene Faulkner)
  - Public Health – no issues (Sophie Hay)
- Post event noise report and report sheets to the Noise complaints hot line circulated on 5 July 2023

- Overall, a significant improvement and positive feedback from local residents and Cusop Parish council
- Meeting held with local residents and again positive feedback and that noise levels better than previous years
- The noise complaints hotline had worked well, with calls recorded and actions noted
- 5 calls made to the hotline and when checks made in response to these all-noise levels within the accepted levels
- Changes to programming made during the event
- Recommendations made and will be considered as part of future planning
- Indicated that HTLGI would like to start the process of applying for new licence asap and certainly get resolved before the end of the year
- Asked if Council had received any complaints

JOM responded on behalf of Herefordshire Council

- Far fewer calls
  - 1 call from Nantyglassdwr Lane with a complaint but on checking sound levels at the time did not feel this was an issue
  - 2 calls a couple for weeks post the event from a campsite about 1 mile away from the festival about noise, causing complainants to miss their event the following morning at the Hay Book Festival
- No adverse response from residents of Parish Council
- Overall an improvement on previous years – which is very positive.

EL commented

- Visited site on the Friday evening
- James Lakovic did a fantastic job especially considering his dual role and responsibilities to both H&S and Noise monitoring. James worked “super hard”. Concerns this was a lot of work and responsibility for one person – working all day on H&S issue and all evening into early hours noise monitoring. Concerns about James own H&S long working day and high stress. Too much for one person as both roles are significant in ensuring the Event management plan is fully implemented.
- Need to know who has what responsibility
- Loudest entertainment was from the dance tent and loudest impact on resident’s poor location. Positioning – very close to noise sensitive premises. Review location and sound levels of dance tent or timings.
- Hat Tent – finished at 11/12pm and when visited looked as if a private party was going on. Site management should be managing the shutdown of tents as this is key to noise management controls..

- Live music tent – noise levels good and managed well
- Site closest to sewage works – closed down and quiet later in the evening. This is the furthest location from noise sensitive premises. Repositioning late night events on site to this area could reduce impact on Hay residents. Review design of site
- No issue reported with comms on complaints hotline
- Offsite noise good management, however didn't appear to be so good on site. Consider an on and off-site noise manager.
- Evening not overly populated with people and everyone seemed to be quietly enjoying the events.
- Steps taken by HTLGI appear to have improved relationships with the local community which is very positive.

#### EM responded

- Pleasing to hear positive comments
- Take on board matters raised and will be considered in future planning
- Would like the meeting with the fire officer in w/c 8 September
- Would then like to start the application process shortly thereafter once this meeting had taken place

#### RC commented

- If HTLGO would like to speak to them before next meeting, then happy to engage

#### Next Steps

- JOM to set up meeting in w/c 8 September – towards the end of the week
- EM to circulate minutes/notes of today's meeting

Meeting ended 1014