

Record of operational decision

Decision title:	To extend the existing Technology Enabled Living Reactive Call Monitoring Service and Lone Worker Solution contract
Date of decision:	14 February 2024
Decision maker:	Hilary Hall - Corporate Director Community Wellbeing
Authority for delegated decision:	<p>Chief Executive scheme of delegation: CW-01</p> <p>Adult social care operation and policy provision of assessment and care management; approved mental health practitioners; deprivation of liberty functions; strategic and operational safeguarding adults policies and procedures; prevention and support services (including welfare rights, occupational therapy, financial assessments, direct payments, telecare, rapid response registered service).</p> <p>The Corporate Director Community Wellbeing is authorised to take all operational decisions associated with this contract, in line with the original Cabinet member decision on 17 September 2021.</p>
Ward:	Countywide
Consultation:	<p>The following council representatives were consulted, as part of this process:</p> <ul style="list-style-type: none"> • Cabinet Member Adults, Health and Wellbeing • Community Wellbeing Directorate Leadership Team • Commissioning Programme Board • Independent Living Service Team and Head of Service
Decision made:	To approve a 12 month extension of the current Technology Enabled Living Reactive Call Monitoring Service and Lone Worker Solution contract with Progress Lifeline from 1 April 2024 to 31 March 2025. The existing contract, subject to any inflation increases, is for £45,000 a year.
Reasons for decision:	<p>The contract extension will enable the Community Commissioning Team and Independent Living Service Team to investigate and evaluate a number of options, including:</p> <ul style="list-style-type: none"> • Separating the telecare element from the existing Integrated Community Equipment Service (ICES) contract, which also ends on 31 March 2025, and amalgamating it into one dedicated Technology Enabled Care (TEC) contract. • Incorporating any newly evaluated technology enabled care programmes. • Alternative lone worker solutions can be considered for the out of hours AMHP (Approved Mental Health Professionals) Team.

<p>Equality considerations:</p>	<p>Under section 149 of the Equality Act 2010, the ‘general duty’ on public authorities is set out as follows:</p> <p>A public authority must, in the exercise of its functions, have due regard to the need to:</p> <ul style="list-style-type: none"> a) Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under this Act b) Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it c) Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.
<p>Highlight any associated risks / finance / legal / equality considerations:</p>	<p>There are no associated risks with extending this contract, as it is permissible under the terms and conditions of the framework agreement (2 year contract from 1 April 2022 to 31 March 2024, with an option to extend by a further 2 years on a 1 year + 1 year basis).</p>
<p>Details of any alternative options considered and rejected:</p>	<p>Service re-procurement: This is not recommended, as the requirement for a digital platform has now been satisfied and, therefore, to re-procure the service at this time would not offer value for money.</p> <p>Bring the service in-house: This is not currently a viable option due to staff capacity, resourcing and costs.</p> <p>Do nothing: It is not viable to do nothing. There is an evidenced need for this service, both now for the 2,544 individuals who are currently supported by / use it and in the future, as more people are encouraged to live and remain independently in their own home, using technology to give them the opportunity and confidence to do so.</p>
<p>Details of any declarations of interest made:</p>	<p>None</p>

Signed: Hilary Hall

Date: 14 February 2024