

Agenda item no. 5 - Questions from members of the public

Question Number	Questioner	Question	Question to
PQ 1	Mr McGeown, Weobley	Will a Printed Copy of Draft City Masterplan be provided to all Herefordshire households in advance of it being put for consultation and adoption?	Cabinet member transport and infrastructure
<p>Response:</p> <p>The Hereford City Masterplan is currently being reviewed to ensure that is aligned with this administration’s Policy Direction. Following this review the document will be reconsidered by Cabinet prior to formal consultation. The consultation will include printed copies being made available in Libraries and Community venues across the County. A short URL link to the digital document will also be available to ensure the document can be easily accessed digitally in line with the Councils Digital Strategy 2018-23.</p>			
PQ 2	Ms Reid, Hereford	<p>The Chief Executive’s Announcement and the Leader’s Report mentioned the partnership with Leeds City Council to improve Herefordshire Children’s Services. The Leeds Family Valued approach uses “restorative and relational practice”. When recently interviewed (BBC H&W), the Cabinet member explained this means “working with families and not doing to [families]” and mentioned Family Group Conferences (FGCs).</p> <p>Apart from FGCs, how will the council work with and build trust with families (please include dates)?</p> <p>Excluding FGCs, possibilities include:</p> <ul style="list-style-type: none"> • Establishing a group of families with varied experience of Children’s Services (eg care proceedings, children ‘in need’, children in care) to consult with • Suggesting a families co-optee on the Improvement Board • Satisfactorily dealing with complaints • Satisfactorily answering public questions and supplementary questions per the Constitution especially to the Children and Young People Scrutiny Committee (CYPSC) • Representative of Families co-optee on the CYPSC (4.5.7, Constitution) 	<p>Cabinet member children and young people</p> <p>(The Leader has provided the response)</p>

Response:

The move towards a more restorative and relational approach has started and we are excited that the Leeds Relational Practice Centre has committed to support us over the next few years with our development journey. There is not a distinct list of key dates and tasks but rather an embrace of the approach of working *with* families which should permeate all of our actions in time.

Answering on behalf of Councillor Ivan Powell today I am aware that the service is developing proposals to speak with families about setting up a consultative group which will be shared with Councillor Powell and that additional resources have been put into being better able to respond to and resolve complaints. A question about responding to public questions and supplementary questions was answered at the meeting of the children and young people scrutiny committee last week as was the matter of the appointment of co-optees which is a matter for that committee. I shall however pass on the suggestions contained in the question to Councillor Ivan Powell.