

Summary of recommendations to the executive and executive responses [Waste Management Strategic Review]

On 28 September 2020 the general scrutiny committee considered the report of the Waste Management Strategic Review task and finish group. The executive response was published on 22 April 2021 and is available here: <http://councillors.herefordshire.gov.uk/ieDecisionDetails.aspx?ID=7849>

On 26 April 2021 General Scrutiny Committee considered the executive response to the Waste Management Strategic Review where the following further recommendations were made to the executive

Recommendation a	The executive's review of link between collection and disposal be welcomed			
Executive Response	Accepted A new Waste Management Strategy for Herefordshire is being commissioned externally for development which will address resource management of the future, including collection and disposal of the county's municipal waste.			
Action –	Owner	By When	Target/Success Criteria	Progress
New Integrated Waste Management Strategy for Herefordshire be developed linking collection and disposal	Programme Director	Sept 2021	New Waste Strategy produced	

Recommendation b	A unified waste strategy be drawn up by the executive with an aim to provide an end to end waste service for residents spanning from repair and reuse right through to collection and disposal.			
Executive Response	Accepted. The Task and Finish group Waste Management Strategic Review has outlined recommendations for future resource management priorities. These will form the basis of a new Waste Management Strategy for Herefordshire which is being commissioned externally for development.			
Action	Owner	By When	Target/Success Criteria	Progress

New Integrated Waste Management Strategy for Herefordshire be developed linking collection and disposal	Programme Director	Sept 2021	New Waste Strategy produced	
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Recommendation c	There be greater clarity as to what happens to recycled waste generated within the County			
Response	<p>Accepted</p> <p>Information is already available through our website and linked to our contractors website on what happens to waste collected for recycling from the green bins. This is available here: https://www.herefordshire.gov.uk/rubbish-recycling/recycle</p> <p>Due to current resource constraints there is little capacity within the existing waste management team to greatly develop a campaign for existing services but a review will be undertaken to ensure that our website information is as up to date as possible and includes as much information as possible to provide clarity for our residents.</p> <p>An external agency is to be commissioned to deliver communications moving forwards until the implementation of new services. The scope of this work will include development of the key messages for the future of resource management and should incorporate clarity on what happens to recycled waste.</p>			
Action	Owner	By When	Target/Success Criteria	Progress
Review web site to ensure as much information as possible is available on what happens to recycled waste.	Nicola Percival	30 Sept 2021	Web site updated	KP / NH asked to review A-Z look up of waste items disposal
Scope of work for communications agency to outline the development of future key messages to include what happens to recycling	Programme Director	30 July 2021	Scope of work created and communications agency commissioned	
Waste Management Team to work with Communications team and commissioned agency to develop waste communications plan	Nicola Percival / Ben Boswell	30 Sept 2021	Communications Plan produced and approved	

Recommendation	There be greater information and clarity as to what happens to all waste generated within the County			
Executive Response	<p>Partially accepted Information is already available through our website and linked to our contractor's website on what happens to waste collected by the council.</p> <p>The council does not have a statutory duty for all waste generated within the county and therefore cannot know what happens to all waste but the council's new Integrated Waste Management Strategy will outline objectives for waste treatment, having due regard to legislation, the national Resources and Waste Strategy, the county plan, the Minerals and Waste Local Plan and the climate and ecological emergency.</p> <p>An external agency is to be commissioned to deliver communications moving forwards until the implementation of new services. The scope of this work will include development of key messages for the future of resource management and should incorporate clarity on what happens to waste.</p>			
Action	Owner	By When	Target/Success Criteria	Progress
New Integrated Waste Management Strategy for the county to set out clear objectives for how resource management will look in the future.	Programme Director	30 Sept 2021	New Waste Management Strategy produced and approved	
Scope of work for communications agency to outline the development of future key messages to include what happens to recycling to be drawn up with the Communications Team	Joni Hughes	30 July 2021	Scope of work created and communications agency commissioned	

Recommendation e	Any new contract should maximise the scope to reduce waste to landfill			
Executive Response	<p>Accepted</p> <p>The Task and Finish group Waste Management Strategic Review outlined a recommendation that the council adopts a zero waste to landfill policy, sending only waste that cannot be recycled or recovered, with a suggested target of no more than 1% of household waste to be sent to landfill from 2025.</p> <p>The Resource and Waste Strategy 2018 sets an ambition to eliminate food waste to landfill by 2030. It also includes a longer term target of limiting municipal waste to landfill to a maximum of 10%.</p> <p>The scope of any new service specifications will seek to minimise any waste to landfill.</p>			
Action	Owner	By When	Target/Success Criteria	Progress
Include this proposed priority as key considerations when designing future services	Ben Boswell / Nicola Percival	Jan 2022	Dedicated items included within service specification for future contracts	

Recommendation f	The executive explores options for disposal of waste likely to cause nuisance because of smell or other potential nuisance/hazard
Executive Response	Accepted

	Initial research to be carried out by Waste Management Team within existing resource but full options appraisal for disposal will include this.			
Action	Owner	By When	Target/Success Criteria	Progress
Waste Management Team to conduct initial desk based research of other local authority services, their solutions, disposal options and costs.	Nicola Percival	30 Aug 2021	Report produced	RE allocated to research and produce report.

Recommendation g	(22) the executive be encouraged to explore the opportunity for the public to reuse material from HRCs on existing sites and elsewhere and via the website			
Executive Response	<p>Accepted, in part</p> <p>The council recognises that direct reuse opportunities are currently limited through existing contracts. Negotiations under existing disposal contract to increase reuse at HRCs could be lengthy.</p> <p>Options for increased reuse to be explored under the future contractual arrangements.</p> <p>The council website has been reviewed with alternative options for reuse updated along with the list of reuse organisations available across the county.</p>			
Action	Owner	By When	Target/Success Criteria	Progress
Opportunity to introduce a reuse container for items collected on the bulky waste service to be explored.	Nicola Percival / Naomi Halling	30 July 2021	Reuse container introduced for FCC bulky crew use	
Requirements of charities for acceptable items from HRCs to be discussed and improved signage at HRCs implemented.	Nicola Percival / Naomi Halling	30 Nov 2021	Improved signage implemented and outline of agreement with charities on required items and frequency of collection commitment.	

Include the development of a new re-use target in new Integrated Waste Management Strategy	Programme Director	Sept 2021	New target included within IWMS	
Waste Strategy Officer to conduct review of HRCs including possibilities for increasing reuse across sites	Nicola Percival	Sept 2021	Review report produced	Increasing reuse raised at Waste Disposal Contract meeting in March 2021.