

Appendix Two: Summary of recommendations to the executive and executive responses

[New arrangements for commissioned homecare]

On 2 June 2021, the adults and wellbeing scrutiny committee considered the report 'New arrangements for commissioned homecare'. The committee resolved 'That the following be recommended to the executive:'				
Recommendation a.	<ul style="list-style-type: none"> That consideration be given to assisting self-funders pro-actively through the service specification. 			
Executive Response	Recommendation accepted			
Action	Owner	By When	Target/Success Criteria	Progress
The service specification will include that the framework will be used to purchase home care on behalf of self-funders	Senior Commissioning Officer	July 2021	An increase in the number of self-funders supported to obtain home care services	
Recommendation b.	<ul style="list-style-type: none"> That consideration be given to the information, advice and support available to clients, including self-funders, linked to the ongoing work with Healthwatch, Talk Community, the Making It Real Board, and the transformation of community mental health services. 			
Executive Response	Recommendation accepted			
Action	Owner	By When	Target/Success Criteria	Progress
Further work to support self-funders will be undertaken with organisations above to produce a self-funders action plan	Assistant Director Head of Care Commissioning	March 2022	Self-funders plan action plan in place and actioned	
Recommendation c.	<ul style="list-style-type: none"> That creative approaches to supported living, including home share, be reviewed as part of the emerging Supported Living Framework. 			

Executive Response	Recommendation accepted				
Action	Owner	By When	Target/Success Criteria	Progress	
This will be addressed as part of review of supported living services	Head of Care Commissioning	April 2022	Reviewed and new framework drafted.		
Recommendation d.	<ul style="list-style-type: none"> That commitments be secured from providers to participate in and to support technology enabled living developments, and innovations to improve environmental performance. 				
Executive Response	Recommendation accepted				
Action	Owner	By When	Target/Success Criteria	Progress	
These recommendations will be included in the service specification	Senior Commissioning Officer	July 2021	Increased utilisation of technology Increase in the amount of home care delivered by non-drivers		
Recommendation e.	<ul style="list-style-type: none"> That provision in rural areas be explored to avoid any potential gaps in provision. 				
Executive Response	Recommendation accepted				
Action	Owner	By When	Target/Success Criteria	Progress	
The framework will place a contractual requirement on providers to deliver home care in rural areas Senior Commissioning Officer will continue working with counterparts in neighbouring authorities	Senior Commissioning Officer	November 2021	Reduction in the time taken to place rural packages		

Recommendation f.	<ul style="list-style-type: none"> That opportunities to work collaboratively on workforce recruitment and retention issues be considered with a view to: <ul style="list-style-type: none"> i. recruiting within communities to deliver services locally, especially to support clients in rural areas and to minimise unnecessary travel; ii. encouraging people to take up or restart a career in the sector, including through the refresh of the care sector website; and iii. developing the range of health and care functions being delivered to maximise the value from each visit, to make every contact count, and to enhance career pathways through the upskilling of the workforce. 			
Executive Response				
Action	Owner	By When	Target/Success Criteria	Progress
Continue discussions between the Council and Herefordshire and Worcestershire CCG regarding the provision of health related care tasks to include training as appropriate	Assistant Director	November 2022	Policy, processes and training in place.	
Rebranding / relaunching of care hero campaign to include a comprehensive recruitment and retention campaign.	Head of Care Commissioning Assistant Director All Ages Commissioning	September 2021	Large recruitment campaign delivered	
Recommendation g.	<ul style="list-style-type: none"> That a briefing note be provided to the committee in twelve months to evaluate progress, including any consequential impacts on market resilience and on the lived experience of service users in terms of the continuity and enhancement of care. 			
Executive Response	Recommendation accepted.			
Action	Owner	By When	Target/Success Criteria	Progress
Report for Scrutiny Committee in 12 months from the beginning of the new framework.	Head of Care Commissioning	November 2022	Final report for Scrutiny.	

Recommendation h.	<ul style="list-style-type: none"> That the executive be invited to write to the Secretary of State to seek clarification about the government's plans for social care reform. 			
Executive Response	Recommendation accepted.			
Action	Owner	By When	Target/Success Criteria	Progress
The Leader writes on behalf of Herefordshire social care sector to seek clarification about the government's plans for social care reform.	Leader of the Council	September 2021	Letter drafted and sent.	