

Appendix C: DRAFT Summary of recommendations to the executive and executive responses [Carers strategy]

On 29 March 2021, the adults and wellbeing scrutiny committee considered the report 'Carers strategy'. The committee resolved 'That the draft strategy be supported, particularly the level of consultation undertaken and planned, and the following be recommended to the executive':				
Recommendation a.	<ul style="list-style-type: none"> That the need for coordination on appropriate solutions, for both the person being cared for and for the carer, be highlighted in the strategy. 			
Executive Response	Agreed, strategy to be updated.			
Action	Owner	By When	Target/Success Criteria	Progress
To update priority 2 to reflect synergy between carer and cared for assessments where appropriate.	Senior Commissioning Officer	6 th June 2021	Strategy wording revised to reflect this recommendation.	
Recommendation b.	<ul style="list-style-type: none"> That consideration be given to specific approaches in terms of urgent crisis situations. 			
Executive Response	Agreed, strategy to be updated.			
Action	Owner	By When	Target/Success Criteria	Progress
To update the strategy content to recognise the difference of caring in a crisis and long term caring. Specifically to update to include within description of caring roles in 'who is the strategy for' section and priority 2 actions.	Senior Commissioning Officer	6 th June 2021	Strategy wording revised to reflect this recommendation.	
Recommendation c.	<ul style="list-style-type: none"> That attention be given to single points of contact, including trusted sources of information and linkages to services that support carers. 			
Executive Response	Agreed, this is reflected in the strategy.			

Action	Owner	By When	Target/Success Criteria	Progress
Talk Community Directory contains carer specific information, including links to services that support carers.	Senior Commissioning Officer	30 th April 2021	Information available and accessible to carers.	Complete.
Recommendation d.	<ul style="list-style-type: none"> That the strategy be shared with the council's partners and local business groups to raise awareness of the issues for carers who are also employees. 			
Executive Response	Agreed.			
Action	Owner	By When	Target/Success Criteria	Progress
Carers strategy to be circulated amongst key stakeholder partners and local business networks, such as The Chamber of Commerce.	Senior Commissioning Office	1 st December 2021	Key stakeholders and local businesses are aware of the carers strategy and reflect this in improvement in practice for carers within their workforce and/or customer base.	
Recommendation e.	<ul style="list-style-type: none"> That consideration be given to working with the Department for Work and Pensions (DWP) to raise awareness of carer specific needs. 			
Executive Response	Agreed, at local level Job Centre Plus staff to be engaged in delivery of carers strategy actions.			
Action	Owner	By When	Target/Success Criteria	Progress
Job Centre Plus to be engaged as a Key Stakeholder as part of Carers Partnership Board, to drive change for carers at a local level and to channel communications to / from DWP nationally.	Senior Commissioning Officer	31 st October 2021	Named Job Centre Plus representative actively engaged in Carers Partnership Board.	

Recommendation f.	<ul style="list-style-type: none"> That the use of colour in the action plan be reviewed to make it clear that these do not relate to red, amber, green ratings. 			
Executive Response	Agreed, strategy to be updated.			
Action	Owner	By When	Target/Success Criteria	Progress
Final version of carers strategy to clearly present action plan, without use of colour shading that could be misinterpreted as RAG rating.	Senior Commissioning Officer	31 st October 2021	Action plan is clear to readers.	
Recommendation g.	<ul style="list-style-type: none"> In view of the changed circumstances and the new strategy, that consideration be given to the carers support service to ensure that the service remains fit for purpose. 			
Executive Response	Agreed, to be carried out through regular contract monitoring.			
Action	Owner	By When	Target/Success Criteria	Progress
A minimum of quarterly contract monitoring reporting to be provided by the carers service provider throughout the lifetime of the contract.	Senior Commissioning Officer	31 st March 2024	Monitoring data available each quarter, until end of contract period.	
Recommendation h.	<ul style="list-style-type: none"> That system partners be invited to consider improving the experiences for carers in an integrated way across the system, with specific consideration given to carers as part of the emerging Integrated Care System. 			
Executive Response	Agreed, request for engagement with Carers Partnership Board to be made to the Integrated Care System partners.			
Action	Owner	By When	Target/Success Criteria	Progress
Update 'Who is responsible for making the actions happen?' section of the carers strategy to reflect role of Integrated Care System Transformation Board.	Senior Commissioning Officer	6 th June 2021	Role of Integrated Care System Transformation Board clearly define in carers strategy.	

Form a Carer Partnership Board from Key Stakeholders and Carers. Carers Partnership Board to request opportunity to review of board actions by the Integrated Care System at agreed intervals.	Senior Commissioning Officer	1 st April 2022	Mechanism for formal reporting and feedback between Carers Partnership Board and Integrated Care System established.	
Recommendation i.	<ul style="list-style-type: none"> The adults and communities directorate and the children and families directorate jointly review practices and processes to ensure consistency and support across all ages, including the advice and guidance provided on assessments. 			
Executive Response	Agreed, strategy to be updated.			
Action	Owner	By When	Target/Success Criteria	Progress
Priority 2 of the carers strategy and associated actions updated to reflect the need for a consistent approach across all ages.	Senior Commissioning Officer	6 th June 2021	Priority 2 reflects a commitment to a consistent approach to assessment and support for carers of all ages.	
Operational leads from adult and communities and children and families directorates to jointly review their practices and process to support for carers.	Operational Heads of Service	1 st April 2022	Processes for assessing and reviewing carers are consistent and the experience of carers accessing services reflects this.	
Recommendation j.	<ul style="list-style-type: none"> Consideration be given to the identification of young carers and the specific needs of young carers in an educational setting. 			
Executive Response	Agreed, strategy to be updated.			
Action	Owner	By When	Target/Success Criteria	Progress

Priority 1 of the carers strategy to be developed to specifically include actions specifically around identification and support for young carers and young adult carers.	Senior Commissioning Officer	6 th June 2021	Priority 1 reflects actions to be taken by	
Education representative to be included in Carers Partnership Board membership.	Senior Commissioning Officer	31 st October 2021	Named education representative member of Carers Partnership Board.	