Herefordshire Council

Project: Learning Disability and Complex Needs Redesign

(Project Sponsor: Paul Smith)

Target Completion Date	31/03/2022

Summary

This project will review the pathways and commissioned services offered for individuals with a learning disability and/or complex needs who are under the age of 65, and develop new ways of meeting these individuals' needs while promoting better outcomes, independence, choice and control, and ensuring value for money.
The project will also review the costing model for supported living providers to ensure individual's outcomes continue to be met within the Council's financial envelope. Savings of £1.5million are expected through modernising commissioning, assessment and services delivery for clients with learning disability and/or complex needs.

Work Package Products

(A) Review Young Adults/Transitions Pathway and Establish Reporting Framework

Lead: ASC Operations

- Review referral pathway for young adults/transitions team
- Establish reporting framework to share information Ops-Fin-Commissioning

(B) Modernise Accommodation Model & Review Commissioned Services for people with LD and/or complex needs

Lead: Commissioning

- New Complex Needs Framework
- Supported Living move-in at Holme Lea
- Review Supported Living & Day Ops rates
- Redesign Day Opportunities Offer
- Review externally commissioned contracts
- Renew Fitzroy contract
- Work with digital programme on Just Roaming pilot

(C) Create and Embed Costed Care Plan

Lead: Commissioning

- Create Template
- Train Social Workers
- Initial roll-out: 18-64yo with LD and/or complex needs in residential & nursing

(D) Increase Employment

Lead: Commissioning

- Run pilot with Job Centre Plus (22 ppl)
- Support 8 individuals into employment
- Evaluation report & Lessons learnt

Benefit

Achieve financial benefits of: **£1.5 million** savings.
Achieve the following non-financial benefits:

- **Greater independence, wellbeing, choice and control**
- **Higher levels of employment**
- **Increased accommodation options**
- **Connected community using digital solutions**

Key Risks	Score
Resistance from providers, individuals and their families could result in slippage.	12 - Medium
Covid-19 disruption to the council workforce, and on the market, could result in slippage and shifting priorities.	12 - Medium

Key Milestones

Milestone	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
Changes to transitions pathways implemented (tbc- as agreed from proposal)							◆									
Reporting framework (Transitions-Ops-Commissioning) in place. (April) *Note: potential delay for performance team to set-up reports*				◆												
New Complex Needs Framework approved (May)					◆											
First Complex Needs Framework cohort moved-in (Tillington) (Feb)														◆		
Supported Living Holme Lea move-in complete (May)					◆											
New supported living and day ops rates applied to contracts (April)				◆												
Completion of changes to mobilise new day opportunities (January)													◆			
Completion of implementation of new LD contracts (April)															◆	
New Fitzroy contract live (August)								◆								
Complete test of CCP with Providers (test in April)				◆	◆											
Start & Finish initial roll-out of Costed Care Plan (June - April)						◆	———	———	———	———	———	———	———	———	———	◆
Employment pilot – target 8 in employment (June)							◆									