

Questions from members of the public

Adults and wellbeing scrutiny committee, 2 June 2021

Question

From: Andrea Davis

At the meeting of March 29th 2021, the CCG confirmed with regard to the lack of a comprehensive explanation regarding CHC on their website, (which is normal recognised practice) that *“the CHC Communications Group is currently working on a CHC webpage that will provide more general information about CHC. This will be complete by the end of April 2021”*. Can the CCG provide an explanation as to why this has not been fully completed, what additional information and policies might be expected and by when?

Response

From: Tom Grove, Associate Director of Communications and Engagement, NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG)

The CHC Communications Group has now completed the review and development of information for the CCG website. This information was posted on Friday 28 May 2021 and can be accessed at <https://herefordshireandworcestershireccg.nhs.uk/health-services/continuing-healthcare>.

Supplementary question

From: Andrea Davis

Can the CCG also now confirm the latter part of my original question, namely what additional CHC information and policies might be expected and by when (for example including, but not limited to, CHC Commissioning Policy, CHC Operational Policy)?

Response

From: Nita Hughes, Interim Director of Nursing and Quality, NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG)

In partnership with Herefordshire Council and Worcestershire County Council, a new CHC Programme Board is being established. The first meeting of this Programme Board is taking place this Friday. The board will oversee the completion of all CHC policies including the CHC Commissioning Policy and CHC Operational Policy. This is intended to be an accelerated programme that will ensure a joint approach across the Herefordshire and Worcestershire Integrated Care System (ICS) and will aim to agree all revised policies within three to six months.