

## Questions from members of the public

Adults and wellbeing scrutiny committee, 2 June 2021

### Question

**From: Andrea Davis**

At the meeting of March 29<sup>th</sup> 2021, the CCG confirmed with regard to the lack of a comprehensive explanation regarding CHC on their website, (which is normal recognised practice) that *“the CHC Communications Group is currently working on a CHC webpage that will provide more general information about CHC. This will be complete by the end of April 2021”*. Can the CCG provide an explanation as to why this has not been fully completed, what additional information and policies might be expected and by when?

### Response

**From: Tom Grove, Associate Director of Communications and Engagement, NHS Herefordshire and Worcestershire Clinical Commissioning Group (CCG)**

The CHC Communications Group has now completed the review and development of information for the CCG website. This information was posted on Friday 28 May 2021 and can be accessed at <https://herefordshireandworcestershireccg.nhs.uk/health-services/continuing-healthcare>.