

Adults and Wellbeing Scrutiny
Committee

Talk Community

Vision Statement

Talk Community

Taking care of yourself, looking out for one another and taking pride in the place you live.

Talk Community Transformation Programme

➤ **Talk Community hubs**

- 19 hubs now live (30 by end of July)

➤ **Talk Community integrated (super) hubs**

- 2 locations identified and business case completed for June

➤ **Talk Community Debt/Financial Management Support**

- 7 community organisations now funded to provide low level debt and financial management support

➤ ***Talk Community Mental Health***

- ***Train community leaders in MH and MH first aid to raise awareness and identify low level needs***

➤ **Talk Community kitchen**

- Hillside outreach live and open 7 days a week

Talk Community Transformation Programme

➤ **Talk Community engagement**

- Summer campaign and launch on 19th April

➤ **Holiday Activity Fund/Free school meals and school holidays**

- Easter holidays completed with some face to face and activity boxes for children eligible for FSM

➤ **Families in Hardship**

- Information advice and signposting for families facing hardship due to impact of covid

➤ **Health and Wellbeing Survey**

- Commenced in February report due in May

Talk Community operational delivery and emergency response

Overview:

- Health and wellbeing offer, linking clients into the community and supporting to reduce health inequalities through Healthy Lifestyle Trainer Service
- Information, advice and signposting to whole population through the Talk Community Directory (formally WISH)
- Community Development/Funding
- Council Front door/customer services
- Supporting and developing the third sector/HVOSS
- Information, advice and signposting
- TC Covid response
- TC flood response

Talk Community operational delivery and emergency response

Set the scene: On completing a social care assessment using video calling with a 94 year old and his 88 year old wife where the gentleman was extremely frail, this was raised and his wife explained:

When the lockdown happened last March we were unable to get out to get any food. We had to cope with what we had in the house. ***We were sharing a ready meal*** from the supermarket, as you know they are not very big. We ***both lost a considerable amount of weight*** and were beginning to get ***really worried as to how we would survive***. Then ***someone told us to ring the council***. We did so and ***they sent us an angel*** in the form of a volunteer. She would do our shopping for us and even though she didn't have a car she would trawl back from the supermarket on foot carrying all our shopping. She became a friend. She was an out of work teacher. Good for her but not for us she got a job teaching. ***And the council sent us another angel***. This one also doesn't drive but transports our shopping in her son's pushchair. We are so grateful for what they council has done to help.

ENGAGEMENT



INTRODUCTION

Talk Community is bringing Herefordshire together. We want our residents, businesses, community leaders and our Council to play their part in making Herefordshire a better place to live and work.

From little acts of kindness like looking out for your neighbours, volunteer-run community hubs across the county offering information and advice, and partnerships with the Police and the NHS - our communities truly are the beating heart of Herefordshire.





How can I help myself?



How can I help my community?



How can my community help me?

Campaign messages

Picking Up Iris's Milk Loaf
(The blue packet, not the red one)

Letting Sean Knock Off 20
Minutes Early

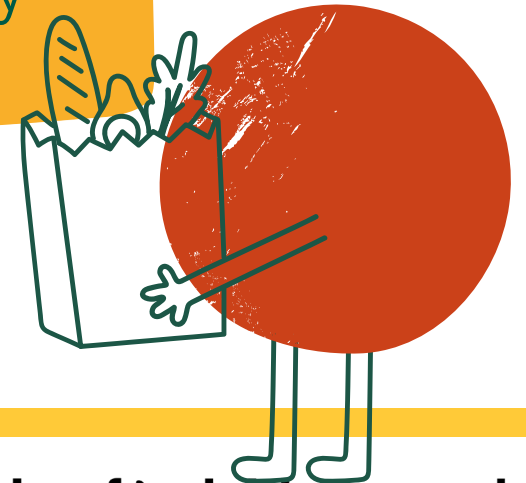
(So he can make his long overdue
appointment with the chiroprapist!)

Supporting our local community
(In Herefordshire, not Hertfordshire)

Making sure Sam stays healthy
(And no, playing with his Wii doesn't count)

I'm the only conversation Eric
gets some days

(My friends joke he was better off before!)



TALK COMMUNITY

GIVE AN HOUR THIS SUMMER

100 things you can do for your community in under an hour

IF EVERYONE IN
HEREFORDSHIRE
GAVE 1 HOUR

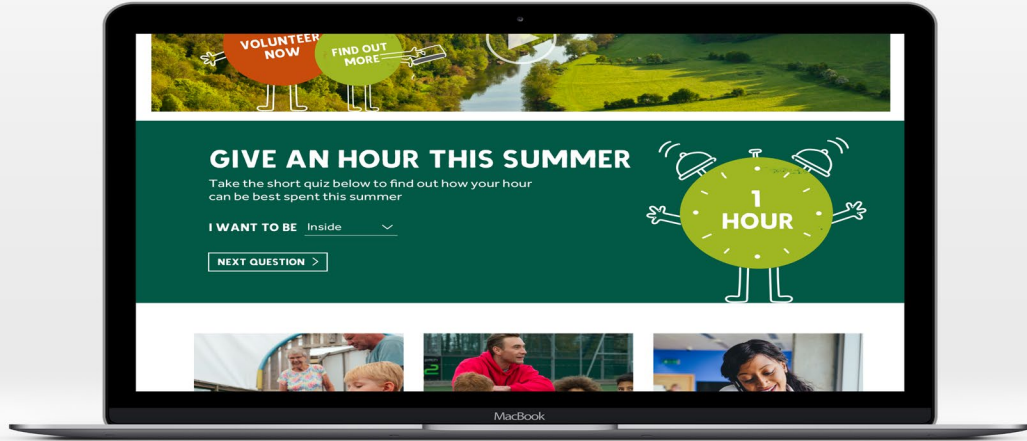
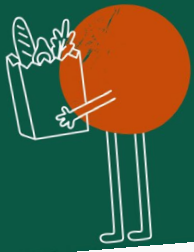
THE
COMMUNITY
WOULD GAIN

192,800
HOURS THIS
SUMMER

THAT'S
8033
DAYS

OR 22
YEARS!

1. Litterpick your street
2. Set up a street What'sApp group
3. Ask a neighbour if you can add some shopping onto your weekly run
4. Clean some graffiti
5. Take some secateurs and trim back overgrown public paths near you
6. Ask if a neighbour needs a prescription picked up
7. Volunteer at a Talk Community Hub
8. Weed the road and pavement outside your house
9. Offer to look after a friend or neighbours children for an hour
10. Offer to give a neighbour a lift to town
11. Litterpick your street
12. Set up a street What'sApp group



GIVE AN HOUR THIS SUMMER

Take the short quiz below to find out how your hour can be best spent this summer

I WANT TO BE Inside

NEXT QUESTION >



MacBook