



Herefordshire Urgent and Emergency Care

The report provides information on:

- National Priorities and local progress
- Transformation and improvement initiatives
- Our winter challenges
- Minor Injury Units temporary closure
- Performance

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Urgent and Emergency Care

- Programme of transformation in place, covering hospital and community responses to urgent care.
- This includes how we respond to people with long-term conditions, living with frailty, emergency surgery and urgent requirement to see their GP.
- Urgent and emergency care is one of the priorities of the NHS Long Term Plan.
- Local organisations are part of Herefordshire Accident and Emergency Delivery Board to coordinate provision.
- Key performance indicators are monitored on a monthly basis (appendix 1).

Minor Injury Units

- Located at Leominster, Ross-on-Wye and Ledbury
- Low activity, with on average 1 person per hour
- Temporary closure in place to redeploy workforce to county's Accident and Emergency Department.
- This is to support patient safety and manage the high volume of patients attending A&E.