

Integrated Care Systems and One Herefordshire

Adult and Wellbeing Scrutiny Committee

Integrated Care Systems (ICSs)

Evolution of STPs - ICSs to cover the whole country by April 2021

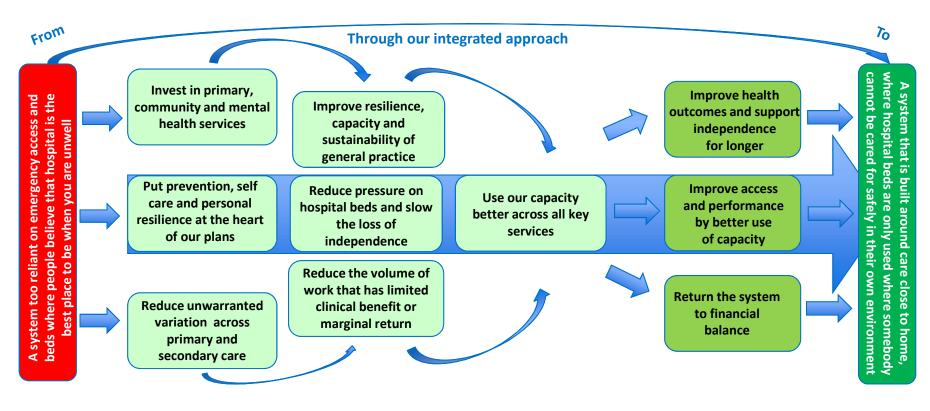
'Commissioners will make shared decisions with providers on how to use resources, design services and improve population health'

- Streamlined commissioning arrangements:
 - typically involving a single CCG for each ICS/STP area
 - CCGs will become leaner, more strategic organisation
 - CCGs will support providers to partner with local government and other organisations on population health, inequalities and service redesign.
- Funding flows and contract reform will support the move to ICSs
 - Local alliance contracts or giving one provider lead responsibility
- Full review of the Better Care Fund concluding in early 2019



H&W STP Vision

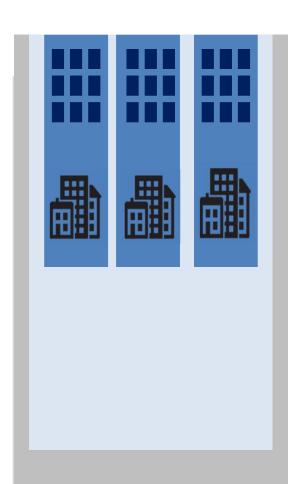
"Local people will live well in a supportive community with joined up care underpinned by specialist expertise and delivered in the best place by the most appropriate people"





(Work In Progress) The Tiers in an ICS





Neighbourhood
(PCN)

~50k

- Integrated multi-disciplinary teams
- Strengthened primary care through PCNs working across practices and health and social care
- Proactive role in population heath and prevention
- Services (e.g. social prescribing) drawing on resource across community, voluntary and independent sector, as well as other public services (e.g. housing teams).

Place

~250k

- Typically council/borough level
- Integration of hospital, council and primary care teams / services
- Develop new provider models for 'anticipatory' care
- Models for out of hospital care around specialties and for hospital discharge and admission avoidance

System-wide

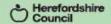
~1m

- System strategy & planning
- Develop governance and accountability arrangements across system
- Implement strategic change
- Manage performance and collective financial resources
- Identify and share best practice across the system; to reduce unwarranted variation in care / outcomes

One Herefordshire

- Our 'Place Based' Integration Plan within the Herefordshire and Worcestershire ICS
- Herefordshire Partners 'Whole System Plan'
- Functional Integration:
 - > Integrating at the point of delivery
 - ➤ Looking for shared efficiencies
 - ➤ Not about Shifting Risk
- This is a 5 Year Plan





INTEGRATED CARE IN HEREFORDSHIRE





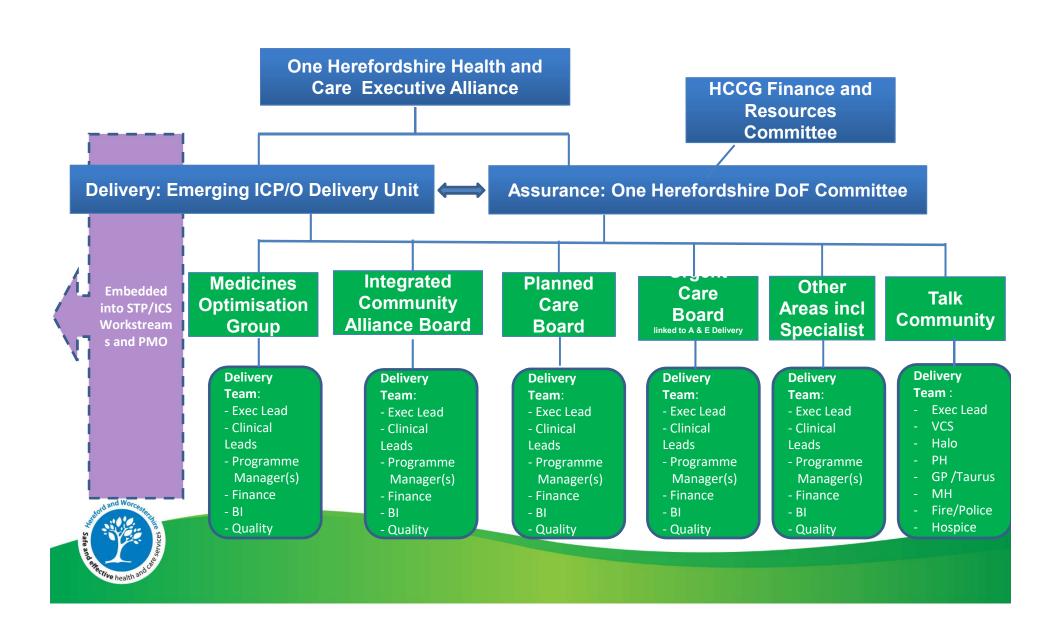
Wye Valley NHS Trust • 2gether NHS FT

PUBLIC AND PATIENT ENGAGEMENT

Herefordshire Clinical Commissioning Group



2019/20 Delivery and Assurance



Scrutiny Focus Session

A focus on wider wellbeing and prevention – the work of:

- Talk Community
- Integrated primary and community services
- Urgent care



Talk Community Key Programmes

Talk Community will be implemented through detailed plans in six key areas;

- ☐ Talk Community Hubs
- ☐ The Commissioning approach
- ☐ Talk Community Business
- ☐ Talk Community Safety & Cohesion
- ☐ Talk Community public health
- □ Operational developments





Integrated Care Alliance Board Work Plan

Project	Lead Organisation
Development of locality Management Teams	Taurus/WVT
Development Support	Taurus
Primary Care Network Development	Taurus
Integrated HF team	Herefordshire Council
Integrated Out of Hours	WVT/Taurus
Integrated Discharge team	Herefordshire Council
High Intensity User	System approach
End of Life dementia pathway	CCG
Discharge to assess	Herefordshire Council
Integrated Psychological therapies	CCG
Community bed right sizing	CCG
BI and KPI	Taurus and system approach



Accident and Emergency Board

Projects for delivery
Ambulance response and conveyances
Pharmacy and GP access to data systems
Reviewing Directory of Service (DOS)
Out of House Primary Care
Summary Care Record
EMIS Access
Frailty Front Door
Ambulance handover
Red2Green
7 day services
Stranded and super stranded review of patients
Out of county delays
DToC reduction
Joined up advanced care planning RESPECT



The Better Care Fund

- BCF and Integration plan 2019/20 approved and refreshed last year
- Could be changes for 2020/21 depending on review
- Key deliverables and schemes:
- Integrated hospital function
- ➤ Alignment of Homefirst and Hospital at Home
- Integrated care home quality team
- Digital solution for integrated working
- > Increased funding in urgent care and care home market



Achievements to Date

- Delayed Transfer of Care system improvement
- Increased number of people supported at home rather than community hospital facility
- Implemented a Discharge to Assess facility
- Front door frailty team supported improvement of flow at the front door
- Integrated discharge function
- Developments of Talk Community hubs



Questions?

