

Sampling suggestion from a member of the audit and governance committee

I would like to suggest that since we have only just introduced the ability to have appeals panels, we should be taking a close interest in all complaints determined prior to the change in our procedure which have resulted in dissatisfaction from the subject member or the complainant.

For the assurance and protection of the Monitoring Officer, we should also plan to look at all complaints which have been handled solely by the MO.

We should also have identified any clusters of complaints which relate either to an individual or to an individual parish council.

Also any complaints which have been made against members of the cabinet or those acting in support to the cabinet – again, for assurance and for the protection of the MO.