

| Our key commitments for 2009-11 | What are the key actions we will take to achieve these commitments? | Completion date | Cabinet lead | Strategic lead | Latest Commentary | Date Provided |
|---|---|--------------------|-----------------------------------|--------------------------------------|--|---------------|
| Implementation of the joint health and social care commissioning plans to secure modern, more effective services for people with mental health problems, learning | Joint Commissioning Strategy | Dec-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Mental Health work almost completed. Draft Older People Strategy ready for consultation. Dementia update report complete, future action identified. | November |
| | Agree with providers how to re-model services to promote independence and personalised care | Mar-10 | | | | |
| Ensure information, advice and advocacy is available to all | Ensure all promotional materials are available in easy-read formats | Jun-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Completed | September |
| | Extend advocacy services to all users and carers | Sep-09 | | | Completed | September |
| Ensure self-directed care and personalised services are offered to the majority of service users | Raise awareness of the self-directed care option and sustain support | Apr-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Event held in May in Hereford City centre. | September |
| | Establish programme board for the "Putting People First" programme | From April 2009 | | | The personalisation agenda is moving forward with projects in Telecare, Personal Health Budgets, E catalogue and external brokerage. This includes identification of an appropriate RAS system and framework integration. These are all currently on target hence a green risk rating. | November |
| | Implement the seven stream of the "Putting People First" programme | Continuing to 2011 | | | All workstreams have begun | September |
| Increase range and availability of support to carers | Re-commission support services for carers | Jun-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Completed | June |
| | Extend individual budgets to carers | Mar-10 | | | Completed | September |

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| All services enable people to be treated with dignity and respect | To ensure appropriate training is delivered to all social care and health staff and is included within safeguarding training | Apr-09 | Older People & Social Care Adults | Director of Integrated Commissioning | This has now begun | November |
| | Ensure minimum standards in relation to dignity and respect included within contracts - Covered within QAF standards, with plans to include within future contracting arrangements | Apr-09 | | | Completed | April |
| Integrate health and social care across front-line services / Extend integration of health and social care across front-line | Roll-out integrated health and social care model to all localities | Sep-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Transition board will now be taking this work forward. | November |
| | Roll-out of integrated intermediate care service | Apr-09 | | | Completed | September |
| Develop and implement Older People's Strategy | Consultation document issued | Aug-09 | Older People & Social Care Adults | Director of Integrated Commissioning | Previous strategy has been updated and delivery on track. Development of new strategy has been delayed to ensure it has clear synergy with the work of the Health and Well-being partnership. Strategy is still on target to be approved by Feb-2010. | October |
| | Strategy approved | Feb-10 | | | | |