

Appendix 1 – Acronyms

A&E – Accident and Emergency	HCAI – Health Care Inquired Infections	NPSA – National Patient Safety Agency
AHW AT – Arden, Herefordshire and Worcestershire Area Team	HCSDP – Herefordshire Community Safety & Drugs Partnerships	NVQ – National Vocational Qualification
AUR – Appliance Use Review	HIV – Human Immunodeficiency Virus	NWCSU – North West Commissioning Support Unit
BAME – Black and Asian Minority Ethnic	HLE – Healthy Life Expectancy	OCU – Opiate or Crack Cocaine Users
BMI – Body Mass Index	HLP – Healthy Living Pharmacies	ONS – Office of National Statistics
CCG – Clinical Commissioning Group	HSCIC – Health and Social Care Information Centre	OOH – Out of Hours
COPD – Chronic Obstructive Pulmonary Disease	HWB – Health & Wellbeing Board	OTC – Over the Counter
CPCF – Community Pharmacy Contractual Framework	IMD – Index of Multiple Deprivation	PCT – Primary Care Trust
CPPE – Centre for Pharmacy Postgraduate Education	LA – Local Authority	PGD – Patient Group Direction
CQC – Care Quality Commission	LPC – Local Pharmaceutical Committee	PHE – Public Health England
CSU – Commissioning Support Unit	LPS – Local Pharmaceutical Services	PID – Pelvic Inflammatory Disease
DAC – Dispensing Appliance Contractor	LSOA – Lower Layer Super Output Area	PMR – Patient Medical Records
DALYs – Daily Adjusted Life Years	LTC – Long Term Conditions	PNA – Pharmaceutical Needs Assessment
DASH – Drug and Alcohol Services Herefordshire	MHRA – Medicines & Healthcare products Regulatory Agency	PSNC – Pharmaceutical Services Negotiating Committee
DDA – Disability Discrimination Act	MIU – Minor Injury Unit	PSRC – Pharmaceutical Services Regulations Committee
DFLE – Disability-free life expectancy	MO – Medicines Optimisation	QOF – Quality and Outcomes Framework
DH – Department of Health	MRSA – Methacillin-resistant staphylococcus	RPS – Royal Pharmaceutical Society
EHC – Emergency Hormonal Contraception	MSOA – Middle Layer Super Output Area	SAC – Stoma Appliance Customisation Service
ePACT – Electronic Prescribing and CosT tool	MUR – Medicines Use Review	SMR – Standardised Mortality Rate
EPS – Electronic Prescription Services	NCSP – National Chlamydia Screening Programme	SOA – Super Output Area
GP – General Practitioner	NHS – National Health Service	STI – Sexually Transmitted Infection
GUM – Genitourinary Medicine	NMS – New Medicines Service	WIC – Walk in Centre