Herefordshire Community Safety Partnership

Herefordshire Community Safety Strategic Plan
2014 – 2017

Working together to make Herefordshire an even safer place to live, work and visit

Herefordshire Community Safety Partnership
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Herefordshire remains a low crime rate area, and partners work together to ensure it remains that way

1) Introduction

The Herefordshire Community Safety Strategic Plan 2014-17 highlights how the Community Safety Partnership (CSP) plans to tackle community safety issues within Herefordshire. The Plan will be reviewed on an annual basis, to ensure relevance is maintained and to inform actions to be undertaken by the CSP.

Herefordshire Community Safety Partnership (HCSP) is a statutory partnership committed to making Herefordshire an even safer place to live, work and visit. We have an excellent record of working in partnership and Herefordshire has continued to see reductions in crime and disorder. Recorded crime in the financial year 2013-14 was 15% less than in 2010-11 and 9% less than 2012-13. However, there is still more that can be achieved and with current budget and resource constraints, new legislation and delivery partners, it is now more crucial than ever for partners to share resources, information and expertise.

The CSP also has identified the following overall parameters for effective partnership working on community safety and to ensure there is no duplication:

- Focus on a small number of priorities where HCSP can make a difference;
- Meeting the needs of the most vulnerable people living in Herefordshire is the driving force;
- Jointly commission and decommission services;
- Have a joined up approach to operational practice;
- Have an effective protocol for sharing information;
- A joined up approach to understanding needs and setting priorities based on the evidence;
- Be able to assess the effectiveness of services and deliver measurable outcomes.

2) The changing community safety landscape

There are a number of influences which will impact on the role of the CSP over the forthcoming period including the following:
2.1 Organisational change
With effect from 1st June 2014 the West Mercia Probation Trust will be replaced by the Community Rehabilitation Company (CRC) for West Mercia and Warwickshire and the National Probation Service (NPS) as part of the government’s Transforming Rehabilitation programme. Key features of this new arrangement are that the NPS will be responsible for high risk offenders (including MAPPA), as well as youth offending, with CRCs responsible for managing the majority of offenders (those of lower risk) as well as delivering local programmes such as community payback and those for perpetrators of domestic violence and abuse. There are also plans for improved rehabilitation of offenders, with a programme of support prior to leaving prison as well as 12 months supervision on release. This will introduce a new dynamic into the community safety landscape in Herefordshire; it comes with a number of challenges, not least around information sharing, capacity to participate and the need for the winning CRC contractor to have a full understanding of the local context in Herefordshire and in particular, the challenges due to the county’s rurality.

The role and relationship with the Police and Crime Commissioner (PCC) for West Mercia continues to develop. The PCC is having an increasing role in supporting the delivery of services as well as continuing to support local projects which support the community safety agenda. He is working towards a consistent approach to commissioning a range of services across West Mercia, including CCTV and support for victims of sexual violence as well as domestic violence and abuse. The West Mercia Police and Crime Commissioner is working with his counterpart in Warwickshire to develop a number of joint police strategies to identify priorities across the two force areas especially regarding crimes where partnership working has been identified: Rural Crime, Business Crime, Hate Crime Strategy, Drugs and Alcohol Strategy and Domestic Violence and Abuse.

Together with the other CSPs across West Mercia, Herefordshire CSP will continue to work with the PCC to maximise partnership working to deliver local community safety priorities. Closer liaison between the PCC and the West Mercia CSPs provides opportunities for further joint working, including a co-ordinated approach to commissioning services as well as sharing good practice, not least with the new responsibilities of the PCC to commission victim services from October 2014.

2.2 New Legislation
The Anti-social Behaviour, Crime and Policing Act 2014 will introduce simpler, more effective powers to tackle anti-social behaviour and provide better protection for victims and communities. The new powers will be faster and more flexible seeking to stop anti-social behaviour and tackle underlying issues. Measures such as the Community Remedy and
Community Trigger will see victims and communities have a greater say in how agencies respond to complaints of anti-social behaviour and in out-of-court sanctions for offenders. Agencies including local authorities, the police, local health teams and registered providers of social housing will have a duty to undertake a case review when someone requests one and their case meets a locally defined threshold. A key action for the Herefordshire Community Safety Partnership will be to ensure that the key agencies have working practices and information sharing procedures in place to address community triggers. As such in 2014 the CSP will need to develop and approve processes to deal with Community Triggers and Community Remedies.

The Act also confers on Police and Crime Commissioners responsibility for commissioning services for victims.

Contained within the Care Act 2014 is the legal requirement of each local authority to set up a Safeguarding Adults Board (SAB) formalising the arrangement that Herefordshire already has in place. The boards must include health organisations and the police who will discuss and act upon any local safeguarding issues. They must work with the local people to develop plans to protect the most vulnerable adults. The Act will also introduce a minimum eligibility threshold for services as well as place a duty on local authorities to provide or arrange for the provision of services that prevent, reduce and delay needs for care and support.

2.3 The shared agenda between Health and Community Safety

Safe communities are inextricably linked with healthy communities. There are direct links with health practitioners dealing with the health needs of victims of crime, treating those with mental health, drug or alcohol problems which make them more vulnerable to crime or more likely to offend.

With effect from April 2013, Public Health became a local authority responsibility. With this change over, Public Health also became responsible for the commissioning of drug and alcohol services. There is therefore need for effective liaison between Public Health and community safety, with the Director of Public Health now on the Partnership Board. Herefordshire’s Health and Well Being Board is responsible for preparing the joint strategic needs assessment (‘Understanding Herefordshire’) and developing joint health and wellbeing strategies and it is therefore important to ensure a close and effective dialogue between them and CSPs: the annual community safety strategic assessment feeds into ‘Understanding Herefordshire’ and representatives from the Local Authority, West Mercia Police and the Herefordshire Clinical Commissioning Group sit on both groups. This promotes a joint approach to shared agendas, such as alcohol harm reduction.
2.4 The shared agenda between Families First and Community Safety
Families First is Herefordshire’s approach to the national Troubled Families programme which is aimed at supporting the most chaotic and vulnerable families in the county. Whilst this is a national programme with some set criteria, there is provision for local criteria to reflect local issues and therefore the programme can be focused on the families that locally need help. Both the national and local criteria have a clear link to community safety issues (young people with a proven offence and or have been apprehended for anti-social behaviour; families known to the police; where there is domestic violence and abuse in the household. There are significant opportunities to link up with this programme which focusses on targeted support, especially as these families are often those which have multiple problems which are reflected in the local community safety priorities.

2.5 Budget Pressures
All partners within the CSP are experiencing continuing financial challenges which are leading to organisational restructures and redefining service delivery. At a time of reduced resources, the CSP recognises the need for greater partnership working to ensure that any changes to service delivery are planned and co-ordinated, to minimise impact on crime levels and fear of crime. Partners recognise the need to encourage individuals and communities to take greater responsibility and do more for themselves and for their local area. The CSP also needs to ensure that it focusses on delivering effectively against a smaller number of the key priorities.

3) Local Delivery

Membership of the Group is taken from the responsible authorities and other key strategic partners. This group must have a clear understanding of the issues facing the county and have the authority to deploy resources, shape future plans and influence resource allocation through joint evidence led commissioning.

3.1 Community Safety Partnership Membership:

Core membership
- West Mercia Police – Herefordshire Policing Area Commander
- Herefordshire Fire and Rescue – Area Commander
- Herefordshire Clinical Commissioning Group - Chief Officer
- Warwickshire and West Mercia Community Rehabilitation Company – Head of Service - Herefordshire, Shropshire & Telford
- National Probation Service – Head of Service (West Mercia)
- Director of Adult Well Being – Herefordshire Council
- Director of Children’s Wellbeing – Herefordshire Council
- Head of Community and Customer Services – Herefordshire Council
- Cabinet Member with responsibility for Community Safety
- Youth Offending Team – Head of Service, West Mercia

Extended Membership
- Chair of Health and Wellbeing Board
- Chair of Safeguarding Adults Board
- Chair of Safeguarding Children Board
- Police and Crime Commissioner

The Herefordshire CSP is accountable for its work and its success in achieving outcomes to the parent organisations. The business of the Partnership will be open to scrutiny by all agencies and in particular the Overview and Scrutiny function of the Council. See Appendix 1 for more detail of the roles and responsibilities of the CSP and the responsible authorities.

3.2 Relationship between Herefordshire Community Safety Partnership and the West Mercia Police and Crime Commissioner

The Police and Social Responsibility Act 2011 clarifies the working relationship between the Partnership and the elected PCC and this was further outlined through Statutory Instrument in 2012. These include:

- The PCC and responsible authorities in exercising their functions must act in co-operation with each other.
- The PCC in exercising his functions must have regard to the relevant priorities of each responsible authority. Responsible authorities have a reciprocal duty to have regard to the police and crime objectives for their area as set out in the police and crime plan.
- The community safety partnership strategy groups are required to send a copy of the partnership plan and community safety agreement to the PCC for the policing area.
- The PCC may require representatives of the responsible authorities within the policing area to attend a meeting for the purpose of assisting in the formulation and implementation of any strategy (or strategies) that relate to any part of the police area.
- The PCC may require a report from a Community Safety Partnership if the PCC is not satisfied that the responsible authorities are carrying out their functions under section 6 of the Crime and Disorder Act 1998 in an effective and efficient manner and the PCC considers it reasonable and proportionate to do so.
4) Progress on Priorities for 2013/14

The following priorities were identified for 2013/14:

- Integrated Offender Management
- Alcohol Harm Reduction
- Empowered Localities
- Domestic Violence and Abuse

See Appendix 2 - Progress on performance measures with trends.

**Integrated Offender Management (IOM)**

Over the 2013/14 financial year there has been a significant reduction in offending in the IOM cohort. The cohort of approximately 50 offenders has seen over 30% reduction in offending compared to the previous 12 months. This significantly reduces the harm caused to the community. Partners are mindful that the changes in probation services in 2014/15 may impact on the effectiveness of the IOM approach and therefore on reoffending rates.

Notable achievements for 2013/14 include embedding the multiagency IOM hub based at the Bath Street Police Station. Police, probation staff and drug treatment services work together in that office with daily effective operational briefings taking place. ODOC (one day one conversation) meetings take place monthly and invite several organisations to participate in case management and case planning for cohort members. Probation and Police IOM staff are allocated a case load of IOM cohort members, something which is very much appreciated by the cohort.

There is an excellent initiative provided by Herefordshire Housing Limited (HHL) where difficult to house IOM cohort members are provided with housing accommodation in specially allocated properties. This is seen as an exemplar initiative across West Mercia as the tenant is closely assisted and supervised by HHL staff in these properties with a view to moving them on once the tenant is ready.

Over the year a number of cohort members have volunteered and some have secured employment. There is ‘positive outcomes’ funding available to support cohort members to overcome obstacles and move into stable housing and employment.

Finally, one noteworthy success has been the creation of the Transformers FC. Cohort members and police and probation colleagues play football together and participate in an official league. This has led to notable improvements in behaviours and in the relationship between cohort members and personnel managing the cohort.
Alcohol Harm Reduction
The strength of the reducing alcohol harm group, led by West Mercia Police, is the cross sector representation, in particular the representation from private and the voluntary and community sectors. A number of projects have been delivered by these organisations. The HAND initiative (Herefordshire Against Night time Disorder) now offers alcohol awareness sessions for those people who are subject to a HAND ban – barred from venues and premises in Hereford city centre. Once the alcohol awareness course is completed the HAND ban is reduced. There have been a number of successful outcomes from this initiative, driven and led by HAND and the Bulmer Foundation.

The Street Pastor project was launched in Hereford during 2013/14. This initiative grows from strength to strength with strong evidential outcomes of their successes and no shortage of volunteers to work with challenging and vulnerable people.

The taxi marshalling scheme continues to operate successfully, but with a need to secure funding to continue.

In conclusion, the ongoing work between local police, licensing authorities, the third sector is having a significant impact on the night time economy to reduce night time disorder and alcohol related crimes. There has also been a reduction in demand on health services, such alcohol related A&E attendances.

Empowered Localities
The Building Community Bridges project has been funded to develop and embed a culture of community cohesion and integration in Herefordshire, which will lead to a greater understanding and tolerance of various communities within the county, and in particular supporting Black, Asian and other Minority Ethnic communities (BAME) and those people that are disabled and/or subject to hatred. The project is to support more cohesive communities and to enable a transition from “doing for” communities to supporting communities confident to “do” for themselves. Successes have included supporting the set-up of an eastern European community newspaper; using social media to raise community cohesion issues; developing a Positive Values Board with a number of partners including representatives from housing, police, MENCAP and those working with gypsy and traveller communities; brokering a positive relationship between taxi licensing and the drivers / passengers to develop a zero tolerance approach to prejudice and hate crime; and work has commenced with schools, such as Hereford Academy to embed a culture of no prejudice.

Mobile Youth Led Opportunities (MYLO) operated by hvoss has received Empowering Localities support to engage with children and young people in the Golden Valley area
especially Clehonger, Madley and Kingstone. This reflects the challenges young people face in rural communities.

**Domestic Violence and Abuse**

Notably, the issue of domestic violence and abuse (DVA) has received a great focus during 2013/14. Led by the multiagency DVA Steering Group (made up of commissioners and service providers, both strategic and operational professionals, and representatives from statutory providers and third sector organisations), a DVA Needs Assessment was completed in 13/14 including an action plan.

The DVA Steering Group has raised the profile of DVA in Herefordshire and led on a number of initiatives to develop knowledge on the level of need in the county, develop service provision and inform future strategic commissioning decisions.

The GREAT Project (Good Relationships are Equal And Trusting) is a successful pilot initiative, commissioned by the Steering Group, to educate years 5 & 6 children in primary schools about domestic abuse and healthy relationships. The project has provided proven positive outcomes, demonstrating changes in children’s knowledge, behaviour and attitudes.

The Steering Group led on the White Ribbon Campaign in November 2013 to raise awareness of DVA in the county. Working with the Families First initiative, the group has also secured funding for two further pilot schemes to provide a Children’s Independent Domestic Violence Advisor (CIDVA) and additional emotional support for children and young people caught up in and/ or witnessing domestic abuse.

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### 5) Strategic Assessment 2014/15

#### 5.1 Introduction

The strategic assessment is an annual exercise to identify key crime, disorder, anti-social behaviour and substance misuse issues that affect Herefordshire. This assessment raises evidence based issues which the CSP needs to consider in order to improve or maintain community safety and how communities can feel reassured and have confidence that their concerns and fears are being addressed.

This involves scanning partner data, identifying where further analysis is required as well as identifying emerging issues, vulnerable locations and people. This analysis has looked at issues in terms of trends, size of the problem, the harm caused and how this compares to elsewhere in the region and nationally.
5.2 **Main issues identified**

- Herefordshire generally has a **lower rate of crime** per head of population than across England and Wales (49 per 1,000 compared to 64 per 1,000). This is reflected in the individual crime types with only 3 crime types out of 17 (‘sexual offences’, ‘miscellaneous crimes against society’ and ‘non-domestic burglary’) having more offences committed per head of population than across England and Wales. The last three years have seen some convergence, with crime rates in Herefordshire decreasing more slowly than across England and Wales.

- **Total recorded crime** continues to decrease with all but ‘non-domestic burglary’, ‘miscellaneous crimes against society’, ‘shoplifting’, ‘violence without injury’, ‘domestic burglary’ and ‘drug offences’ decreasing between 2010 and 2013. The scale of decrease has not been as great as across England and Wales, but this may reflect a lower starting position.

- Crime is **concentrated in Hereford City and the market towns**, particularly Hereford City Centre. This is true for all crime types except ‘burglary other’ where the highest rate was in rural areas, particularly the Golden Valley.

- Based on the volume and **cost per crime** ‘violent crimes with injury’ and ‘sexual offences’ appear to cost the county the most in terms of preventing crime, the impact on victims and in response to the crime.

- The number of **sexual offences** in the county has increased considerably in the last two years, although this may be due to reporting of ‘non-recent offences’. The number of offences compared to other crime types is low, but the cost of these crimes to society (particularly the physical and emotional costs for victims) means that the number is not insignificant. The rate of sexual offences per head of population in the county is slightly above that nationally - one of only three offence types above the national rate. Some services have reported an increase in referrals for victims with complex mental health needs, but it is not clear whether this is due mostly to changes in the way agencies refer cases or whether it reflects a change in need.

- The **misuse** of alcohol in the county impacts in a number of areas particularly for the police and health services. Alcohol is linked to a large proportion of violent crime and is particularly related to the night time economy. It is also implicated in domestic abuse. The health impacts of alcohol disproportionately affect deprived areas of the county. The number of violent crimes with injury and alcohol related assaults reporting to A&E have decreased over the last few years.
• The number of **domestic violence** and abuse offences and incidents is fairly comparable to other areas of the West Mercia force. However, there has been some increase in both DVA offences and incidents in the last two years, a fact which is reflected in violence against the person offences.

• The number of **antisocial behavior** crimes and incidents in the county has seen a continual decrease in the last three years. The number of ASB incidents recorded by the police however, is still quite large (7,900 in 2012-13 - 15% of all incidents). In 2012-13 14% of people were fearful of antisocial behaviour in their area. Residents of the most deprived areas were most likely to think ASB was an issue. There is a need to further understand whether ASB is decreasing universally across the county or whether certain hot spots are bucking this trend.

• The number of **drug offences** committed in the county has increased at a far greater rate than any other type of crime, although rates remain below those nationally. Drug related admissions to hospital saw a considerable increase in 2012-13 and evidence suggests that drug related mortality is increasing. The number of problematic drugs users (per head of population) is similar to that nationally.

• The number of people **re-offending** over the last three years has been consistently higher than would be expected given the characteristics of the cohort, although not statistically significant.

• Herefordshire continues to have a significantly higher rate of first time entrants to the **youth justice system**. It is thought that this may be explained by the sustained significantly higher detection rate, coupled with a lower use of community resolutions.

• **Hate crime** has seen a considerable increase in the last two years. The total volume of crimes is still fairly small, but there is a need to understand the reasons for the increase and monitor the trend.

• Evidence indicates there are **certain groups of people and families** that make a disproportionate call upon a number of services from different providers. Further work to understand how individuals (single people and those within families) interact with these services, could bring advantages in terms of effectiveness of intervention, especially if adopting a “whole family approach”.

There are a number of emerging issues that have been identified through consultation on the strategic assessment, including child trafficking / sexual exploitation as well as cybercrime. Understanding these issues more fully through further intelligence gathering and analysis will be undertaken and reported on as appropriate.
Following the annual strategic assessment, Herefordshire Community Safety Partnership has identified the following priorities for 2014-2017:

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<th>Priority</th>
<th>Objectives</th>
<th>Outcomes</th>
<th>Lead</th>
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<tr>
<td>Reduce offending and re-offending and bring offenders to account (adult and young offenders)</td>
<td>• Work with Youth Offending Service Management Board to reduce the rate of first time youth offenders; • Work with West Mercia Criminal Justice Demand Reduction Board to implement a joined up approach to reduce overall levels of adult offending and re-offending; • Manage those offenders identified in the IOM cohort to reduce the harm they cause • Engage in the Transforming Rehabilitation process to bring about practical business change while working to preserve or improve the level of service to Herefordshire</td>
<td>• Rates of First Time Entrants to the youth justice system (per 100,000 population) at or below predicted rate; • Ministry of Justice rate of re-offending (per 100,000 population) at or below predicted rate; • Rate of reoffending for IOM cohort stabilised or lower than 2013/14 outturn.</td>
<td>Warwickshire and West Mercia Community Rehabilitation Company</td>
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<tr>
<td>Address the harm caused by domestic violence and abuse (DVA)</td>
<td>• To raise awareness of domestic violence and abuse and to provide advice and guidance on healthy, respectful relationships; • To ensure that people affected by domestic violence and abuse have access to appropriate advice and services; • To ensure that partner agencies work together, taking a whole system and family centred approach to dealing with domestic violence and abuse; • To ensure effective use of the criminal justice system in bringing perpetrators to account, as well as to ensure that victims are given the support they need on their way to recovery.</td>
<td>• Reduction in the harm caused to children exposed to domestic abuse • Increased number of domestic violence and abuse victims accessing support services leading to positive outcomes. • Reduction in the number of repeat cases of domestic abuse</td>
<td>West Mercia Police</td>
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<tr>
<td>Address the harm caused by alcohol and drugs</td>
<td>Promote community cohesion and reduce the volume of anti-social behaviour (ASB)</td>
<td>Public Health, Herefordshire Council</td>
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| ▶ To ensure partner agencies work together, to commission and deliver appropriate services to minimise the harm caused by alcohol and drug misuse.  
▶ To educate and raise awareness of sensible drinking particularly aimed at 9 – 18yrs;  
▶ To prevent violent crime and disorder associated with the night time economy. | ▶ To undertake multi agency tasking approach to resolve locally identified issues;  
▶ To maximise the potential of community resolution and restorative justice;  
▶ To empower and build the confidence of individuals, communities and organisations to do more to keep themselves safe;  
▶ Reduce incidents of cold calling to vulnerable people in Herefordshire. | ▶ Maintain levels of the number of people that report feeling safe in their local area;  
▶ Reduction in ASB and hate crimes reported to West Mercia Police |
Rural and Business Crime

The Police and Crime Commissioner has also asked each West Mercia Community Safety Partnership to act as the lead body for delivery of his Rural Crime and Business Crime Strategies within each partnership area alongside the police.

The Community Safety Partnership will support the PCC to locally deliver the aim of his Rural Crime Strategy:

- To reduce harm caused by rural crime with a focus on community engagement, crime prevention and effective targeting of those who cause harm.

Herefordshire Community Safety Partnership will support the PCC to locally deliver the aim of his Business Crime Strategy:

- To reduce the harm caused by business crime with a focus on partnership working, crime prevention and effective targeting of those who cause harm.

Keeping people safe on the county’s roads is also regarded as hugely important by the CSP. The Partnership continues to monitor safety on Herefordshire roads, although it is not a specific designated CSP priority, as partners are presently working together to address this issue.

7) Implementation of the Strategic Plan

Delivery plans will be or have been developed for each priority. Measurement of success will be based on the outcome measures identified above and further supported by specific performance indicators for each priority. Reports on performance will be on a quarterly basis to the HCSP to enable trends to be monitored and remedial action to be considered if required. A lead agency has been identified for each community safety priority and it will be responsible for co-ordinating and managing the related delivery plan. This may be through specific tasking groups or through existing mechanisms. The lead agency will be responsible for providing regular updates to the HCSP.

Direct funding is received from the West Mercia Police and Crime Commissioner and HCSP will allocate this against its agreed strategic priorities.

The HCSP will undertake regular reviews based on annual strategic assessments.
Appendix 1 Overview of role and responsibilities of Herefordshire Community Safety Partnership (HCSP)

INTRODUCTION
Since the introduction of the Crime and Disorder Act 1998 a number of identified “responsible authorities” have had a statutory duty to work together to develop and implement strategies to tackle crime and disorder. Community safety partnerships (previously called crime and disorder reduction partnerships (CDRPs)) are defined in the Crime and Disorder Act 1998 as: “An alliance of organisations which generate strategies and policies, implement actions and interventions concerning crime and disorder within their partnership area”.

From 1 June 2014, the Herefordshire Community Safety Partnership has a minimum of six ‘responsible authorities’, comprising:

- West Mercia Police – local policing area
- Herefordshire Council
- Hereford and Worcester Fire and Rescue Service
- Warwickshire and West Mercia Community Rehabilitation Company
- National Probation Service
- Herefordshire Clinical Commissioning Group

While the term ‘partnership’ is applied to all those involved, legally, the responsible authorities (listed above) are the only bodies under a duty to meet the statutory requirements.

ROLE OF HEREFORDSHIRE COMMUNITY SAFETY PARTNERSHIP (HCSP)
In essence the role will be to reduce crime in Herefordshire and make the county a safe place to live, work and visit. To do this HCSP will
(a) identify ways in which the responsible authorities in the county area might more effectively implement the priorities identified in the Herefordshire Community Safety Partnership’s Strategic Assessment and three year Strategic Plan through coordinated and joint working;

(b) identify how the responsible authorities in the county might otherwise reduce crime and disorder or combat substance misuse through coordinated and joint working.

RESPONSIBILITIES
In order to fulfil its statutory and wider responsibilities, the Herefordshire Community Safety Partnership will
1. Oversee strategic analysis of current activity appropriate at county level, including strategic assessments and ensure an evidence-based approach to priority-setting.
2. Agree key priorities at county level and ensure that there is a three year Community Safety Strategic Plan to deliver actions against those priorities.
3. Keep a strategic overview of progress against delivery of objectives and provide constructive challenge in areas of underperformance at a county level as appropriate.
4. Contribute to the development and implementation of other local strategies and plans, such as health and wellbeing, which are aligned to the community safety agenda, particularly to reduce duplication of effort and identify and implement possible efficiencies and increase effectiveness.
5. Raise the awareness of key issues and facilitate the exchange of information between all organisations involved that are appropriate at a countywide level.
6. To ensure compliance with the statutory duties and responsibilities stated in the Crime and Disorder Act 1998, the Police and Justice Act 2006, and in subsequent Home Office regulations.
7. Consult and engage with stakeholders and communities on the priority issues to be addressed.
8. Establish Domestic Homicide Reviews as appropriate (DHR) (as set out in the Domestic Violence and Crimes Act 2004).
9. Ensure that all authorities consider section 17 of the Crime and Disorder Act 1998 (review 2005) showing that crime and disorder, anti social behaviour; behaviour that adversely affects the environment and substance misuse issues are considered in policy and delivery.
10. Formulate and implement a strategy to reduce offending and reoffending by adult and young offenders.
12. To co-operate with the West Mercia Police and Crime Commissioner assisting where appropriate to achieve the priorities identified in the West Mercia Police and Crime Plan and exploring opportunities for joint working.
13. To facilitate effective information sharing on behalf of all Responsible Authorities.
14. Contribute to the development and implementation of other local strategies and plans, such as health and wellbeing, which are aligned to the community safety agenda, particularly to reduce duplication of effort and identify and implement possible efficiencies and increase effectiveness.
15. Raise the awareness of key issues and facilitate the exchange of information between all organisations involved that are appropriate at a countywide level.
16. To approve the allocation of funding received as a community safety partnership and to explore coordinated use of other resources to achieve increased outcomes.
17. Review and explore developing relationships with other relevant bodies at regional and local level, such as the Local Criminal Justice Board, the Police and Crime Panel and the Health and Well Being Board.
### Appendix 2 - Community Safety Strategic Indicators 2013/14

<table>
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<th>Priorities</th>
<th>Success measures</th>
<th>Strategic Indicator</th>
<th>Source</th>
<th>Performance</th>
<th>Target</th>
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<tr>
<td>To maintain the current stable levels of total recorded crime in Herefordshire during 2013/14</td>
<td>To maintain the current stable levels of total recorded crime in Herefordshire</td>
<td>Total recorded crime</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>2302 2132 1974 1886</td>
<td>Smaller is better</td>
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<tr>
<td>Integrated Offender Management: To reduce offending and reoffending in Herefordshire by offering a co-ordinated package of interventions for offenders on the IOM cohort.</td>
<td>Reduction in reoffending.</td>
<td>Percentage of Integrated offender cohort who reoffend</td>
<td>Measure still to be confirmed</td>
<td></td>
<td></td>
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<tr>
<td>Alcohol harm reduction: To educate and raise awareness of sensible drinking; reduce violent crime linked to alcohol consumption; contribute to a reduction in alcohol-related assaults presenting at A&amp;E; and intervene early to prevent violent crime and disorder. To develop vibrant and professional night-time economy</td>
<td>Educate and raise awareness of sensible drinking;</td>
<td>The number of alcohol related incidents as recorded by the A&amp;E database</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>55 51 61 29</td>
<td>Smaller is better</td>
</tr>
<tr>
<td></td>
<td>A reduction in the number of alcohol related assaults.</td>
<td>Violence against the person with injury with an alcohol flag</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>108 133 114 97</td>
<td>Smaller is better</td>
</tr>
<tr>
<td>Domestic Violence and Abuse Address the harm caused by domestic abuse and reduce the number of repeat MARAC cases.</td>
<td>Reduction in the harm caused to children exposed to domestic abuse</td>
<td>Maximum number of children exposed to DA as recorded by: Women’s Aid</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>151 119 138 120</td>
<td>Smaller is better</td>
</tr>
<tr>
<td></td>
<td>Number of children exposed to DA as recorded by: children in MARAC by quarter</td>
<td></td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>47 58 55 39</td>
<td>Smaller is better</td>
</tr>
</tbody>
</table>
## Appendix 2 - Community Safety Strategic Indicators 2013/14

<table>
<thead>
<tr>
<th>Priorities</th>
<th>Success measures</th>
<th>Strategic Indicator</th>
<th>Source</th>
<th>Performance</th>
<th>Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Domestic Violence and Abuse</strong></td>
<td>Address the harm caused by domestic abuse and reduce the number of repeat MARAC cases.</td>
<td>Increased number of domestic violence and abuse victims accessing support services leading to positive outcomes.</td>
<td>Number of children exposed to DA as recorded by: West Mercia Police</td>
<td>Q4 12-13 Q1 13-14 Q2 13-14 Q3 13-14</td>
<td>429 454 508 501 501</td>
</tr>
<tr>
<td></td>
<td></td>
<td>% of repeat MARAC cases</td>
<td>West Mercia Women's Aid</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>Bigger is better</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Quarterly rate</td>
<td>West Mercia Police</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>32% 38% 26% 21%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Annual rate</td>
<td>West Mercia Crime and Safety Survey</td>
<td>Q1 13-14 Q2 13-14 Q3 13-14 Q4 13-14</td>
<td>34% 31% 32% 30%</td>
</tr>
<tr>
<td><strong>Empowered localities</strong>: Build capacity of practitioners and community leaders to work in communities to identify and implement local solutions to community safety issues. Adopt a multi-agency approach, (including involving communities) in priority areas where community safety is a concern. Encourage communities throughout Herefordshire to become involved in making their communities safer.</td>
<td>Maintain levels of the number of people that report feeling safe in their local area.</td>
<td>Percentage of people of people who think their local area has been safe over the last three months?</td>
<td>Percentage of WMWA who exit the service who have completed a programme of support</td>
<td>West Mercia Women's Aid</td>
<td>86% 87% 86% 81%</td>
</tr>
<tr>
<td><strong>Road Safety - watching brief</strong></td>
<td>Reduce the number of people killed or seriously injured on Herefordshire roads</td>
<td>Number of people killed or seriously injured</td>
<td>West Mercia Crime and Safety Survey</td>
<td>Q4 12-13 Q1 13-14 Q2 13-14 Q3 13-14</td>
<td>91% 87% 89% 88%</td>
</tr>
</tbody>
</table>
### APPENDIX ONE - HEREFORDSHIRE COMMUNITY SAFETY STRATEGIC PLAN 2014-17

<table>
<thead>
<tr>
<th>Context</th>
<th>Herefordshire has low levels of crime compared to the rest of England &amp; Wales</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vision</td>
<td>Agencies and practitioners will work together to make Herefordshire an even safer place to live, work and visit.</td>
</tr>
<tr>
<td>Our Approach</td>
<td>✓ Focus on a small number of priorities where HCSP can make a difference; ✓ Meeting the needs of the most vulnerable people living in Herefordshire is the driving force; ✓ Jointly commission and decommission services; ✓ Have a joined up approach to operational practice; ✓ Have an effective protocol for sharing information; ✓ A joined up approach to understanding needs and setting priorities based on the evidence; ✓ Be able to assess the effectiveness of services and deliver measurable outcomes</td>
</tr>
</tbody>
</table>
| Our Priorities and Objectives | **Reduce Re-offending/ Bring Offenders to Account (adult and young offenders.)**  
- Work with Youth Offending Service Management Board to reduce the rate of first time youth offenders;  
- Work with West Mercia Criminal Justice Demand Reduction Board to implement a joined up approach to reduce overall levels of adult offending and re-offending  
- Manage those offenders identified in the IDM cohort to reduce the harm they cause  
- Engage in the Transforming Rehabilitation process to bring about practical business change while working to preserve or improve the level of service to Herefordshire  

**Address the Harm caused by Alcohol and Drugs.**  
- To ensure partner agencies work together, to commission and deliver appropriate services to minimise the harm caused by alcohol and drug misuse;  
- To educate and raise awareness of sensible drinking particularly aimed at 9 – 18yrs;  
- To prevent violent crime and disorder associated with the night time economy.  

**Address the Harm caused by Domestic Violence and Abuse (DVA).**  
- Raise awareness of domestic violence and abuse and to provide advice and guidance on healthy, respectful relationships;  
- Ensure that people affected by domestic violence and abuse have access to appropriate advice and services;  
- Ensure that partner agencies work together, taking a whole system and family centred approach to dealing with domestic violence and abuse.  
- To ensure effective use of the criminal justice system in bringing perpetrators to account, as well as to ensure that victims are given the support they need.  

**Promote Community Cohesion and Reduce ASB.**  
- To undertake multi agency tasking approach to resolve locally identified issues;  
- Maximise the potential of community resolution and restorative justice;  
- To empower and build the confidence of individuals, communities and organisations to do more to keep themselves safe;  
- Reduce incidents of cold calling to vulnerable people in Herefordshire. |
| Outcomes 2014/17 | • Rates of First Time Entrants to the youth justice system (per 100,000 population) at or below predicted rate;  
• Ministry of Justice rate of re-offending (per 100,000 population) at or below predicted rate;  
• Rate of reoffending for IOM cohort stabilised or lower than 2013/14 outturn.  

• Reduction in the number of drug and alcohol related offences;  
• Reduction in the number of alcohol-related A&E attendances by under 18 year olds;  
• Reduction in the number of alcohol-attributable hospital admissions in under 18 year olds;  
• Reduction in the number of alcohol-related assaults.  

• Reduction in the harm caused to children exposed to domestic abuse  
• Increased number of domestic violence and abuse victims accessing support services leading to positive outcomes.  
• Reduction in the number of repeat cases of domestic abuse  

• Maintain levels of the number of people that report feeling safe in their local area;  
• Reduction in ASB and hate crimes reported to West Mercia Police |
| Horizon scanning / watching brief | • Certain groups of people and families with multiple issues and problems make a disproportionate call upon a number of services from different providers  
• Emerging trends – increase in rural crime, hate crime, cybercrime, child trafficking / sexual exploitation.  
• Need to monitor the effectiveness of management of offenders under the new Transforming Rehabilitation arrangements  
• Ensure appropriate response / compliance to new legislation  
• Maximise commissioning opportunities working with PCC |
| Links to Police and Crime Plan | HCSP will support the Police and Crime Commissioner to deliver the Police and Crime Plan across West Mercia, to include:  
• To reduce harm caused by rural crime with a focus on community engagement, crime prevention and effective targeting of those who cause harm  
• To reduce the harm caused by business crime with a focus on partnership working, crime prevention and effective targeting of those who cause harm |