Level 2 Report Appendix 2

	Citizen Focus	Perf.	DoT	Service Focus	Perf.	DoT	Partnership Focus & Organisational Health	Perf.	DoT	Statutory Focus	Perf.	DoT
Children & Young People	NI 110 – participation in positive activities (LAA)	3		NI 59 – initial assessments for social care done within 7 days	1	Δ	NI 117 – 16-18 year olds not in education, employment or training (LAA)	2		NI 72 – achievement of 78+ points across Early Years Foundation Stage	1	Δ
	PAF / CF 63 – participation of looked after children in their reviews	2		NI 65 - % of children becoming the subject of a Child Protection Plan for a second or subsequent time	3	Δ	Local – % of actions implemented arising from quality audits programme	3		NI 73 – achievement in English & Maths at Key Stage 2 Level 4	1	▽
							Local – permanent school exclusions, including looked after children	1	Δ	NI 75 – 5 or more GCSEs at A*-C including English & Maths	2	
							Local – number of Common Assessment Framework assessments completed across agencies	3		Local – achievement at Key Stage	2	▽
										Local – looked after children attainment: NI 99; NI 100; NI 101	2	
	NI 39 – alcohol harm related admission rates (LAA)	2	▽	NI 132 – timeliness of social care assessments	3	Δ	NI 40 – drug users in effective treatment (LAA)	3		Local – % of adult safeguarding referrals with a multi-agency plan within 7 days	4	Δ
Healtheir Communities and Older people	NI 130 – social care clients receiving Self Directed Support (LAA)	1		NI 133 – timeliness of social care packages	3	Δ	NI 125 – achieving independence for older people through rehabilitation / intermediate care	1	▽			
	NI 136 – people supported to live independently through social services (LAA)	1	∇				NI 131 – delayed transfers of care from hospitals	4				
	NI 138 – satisfaction of people over 65 with both home and neighbourhood	1					NI 142 – number of vulnerable people who are supported to maintain independent living (LAA)	1				
	NI 57 - Children and young people's participation in high-quality PE and sport	3										

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	Citizen Focus	Perf.	DoT		Perf.	DoT	Partnership Focus & Organisational Health	Perf.	. DoT	Statutory Focus	Perf	. DoT
Safer Communities	NI 21 – dealing with concerns about anti-social behaviour (LAA)	3		NI 168 – condition of principal roads (LAA)	3		NI 30 – priority & prolific offenders (LAA)	3				
	NI 47 – people killed or seriously injured in road traffic accidents (LAA)	1	▽	NI 169 – condition of non-principal roads (LAA)	3							
Stronger Communities	NI 3 – civic participation	1		NI 9 – use of libraries (LAA)	3		NI 4 – influencing decisions in the locality (LAA)	3		NI 1 - % of people who believe people from different backgrounds get on well together (LAA)	3	
	NI 6 – participation in regular volunteering	2		NI 11 – engagement in the arts (LAA)	3		NI 197 – improved biodiversity (LAA)	3		NI 156 – households in temporary accommodation (LAA)	1	▽
	NI 155 – number of affordable homes delivered (LAA)	1	∇							NI 157 – processing of planning applications	3	
	NI 195 – improved street cleanliness and environmental cleanliness (litter, detritus, graffiti and fly posting)	2								Local – access to services (LAA)	2	
	NI 196 – improved street cleanliness and environmental cleanliness – fly tipping	1										
Economic Development and Enterprise	NI 171 – VAT registration rate (LAA)	3		NI 182 – business satisfaction with regulatory services	1		NI 152 – working age people on out of work benefits (LAA)	3				
							NI 163 – working age people qualified to Level 2 or higher (LAA)	3				
							NI 178 – bus services running on time (LAA)	3				
Environment	NI 191 – residual household waste per household (LAA)	4	Δ	NI 192 – % of household waste sent for reuse, recycling and composting	2	∇				NI 186 – CO ₂ emissions (LAA)	2	
										NI 193 - % of municipal waste landfilled	1	Δ

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	Citizen Focus	Perf.	DoT	Service Focus	Perf.	DoT	Partnership Focus & Organisational Health	Perf.	DoT	Statutory Focus	Perf.	. DoT
Organisational Improvement	Local - customer satisfaction	2	Δ	NI 14 – avoidable contact	1		NI 179 – Value for Money	2	· ·	Local – relevant diversity indicator from Workforce Strategy	1	
				NI 180 - the number of changes of circumstances which affect customers' Housing Benefit / Council Tax Benefit entitlement within the year	4	Δ	Local – average sickness (full- time equivalent) (3 month average)	3				
				NI 181 – time taken to process Housing Benefit / Council Tax Benefit claims and change events	2	Δ	Local – staff turnover	1				
				Local - % of Council Tax collected (BVPI 9)	2	Δ	Local – vacancies	1				
				Local - % of non-domestic rates collected (BVPI 10)	2	Δ	Local - Use of Resources	2				
							Local - % of key performance indicators improving on last year	2	∇			